



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

July 15, 2026

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice
Safety Recall 26S54**
Certain 2016-2019 Model Year Explorer Vehicles Equipped with Roof Rails
Roof Rail Cover Detachment

AFFECTED VEHICLES (U.S. Population Of Affected Vehicles 288,023):

Vehicle	Model Year	Assembly Plant	Build Date Range
Explorer	2016-2019	Chicago	September 19, 2014 through March 03, 2019

Affected vehicles are identified in OASIS and FSA VIN Lists.

NOTE: This program supersedes Customer Satisfaction Program 20N11. It covers:

- All vehicles previously remedied under 20N11 equipped with satin/chrome-plated or painted roof rail covers, and
- All remaining vehicles in the original 20N11 population that were never remedied.

REASON FOR THIS SAFETY RECALL

On some of the affected vehicles, the roof rail covers may become detached from the vehicle. A detached roof rail cover can create a road hazard for other road users, increasing the risk of crash. Vehicles previously repaired under 20N11 to address the potential for cover detachment should still have this recall repair (26S54) performed when it becomes available.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

A complete dealer bulletin, including technical instructions, is expected to be available to dealers by September 21, 2026, when a remedy is planned to be available for this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before remedy availability including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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