Original Publication Date: September 3, 2026

TOYOTA

SAFETY RECALL 26TA13

Certain 2026 Model Year Grand Highlander and Grand Highlander HV
Rear Axle Carrier May Break
NHTSA Recall No. 26V437

STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.
Refer to Dealer Inventory Procedures section for more details.

On July 8, 2026, Toyota filed Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on Certain 2026 Model Year Grand Highlander and Grand Highlander HV.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
Grand Highlander	Early April – Late April 2026	1,500	8
Grand Highlander HV	Early April – Late April 2026	2,400	5

Condition

The rear axle carriers in the subject vehicles may not have been manufactured properly. A carrier can break at a certain attachment point which can affect rear vehicle stability, increasing the risk of a crash in some operating conditions.

Remedy

For all involved vehicles, Toyota dealers will inspect the rear axle carrier sub-assemblies for specific codes. Affected sub-assemblies will be replaced Free of Charge.

Owner Notification

Mail
Toyota will notify owners by early-September 2026.

Toyota App
Vehicles involved in this Recall will be visible in the App at time of announcement.

Tech Requirements
T4535 - Steering, Suspension & Handling

Inspection/Repair Time
Inspection: 0.2
Replace One Side: 2.1
Replace Two Sides: 2.6

Parts Control at Launch
MAC

Parts Replacement Rate
~5%

Owner Notification Date
Early September 2026

Salvage Title Eligible
Yes

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Customer Contacts

Customers may contact your dealership with questions regarding the Safety Recall. Please welcome them to your dealership and answer any questions that they may have. A FAQ is provided to assure a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Toyota Brand Engagement Center (1-888-270-9371) - Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Toyota Newsroom pressroom.toyota.com.

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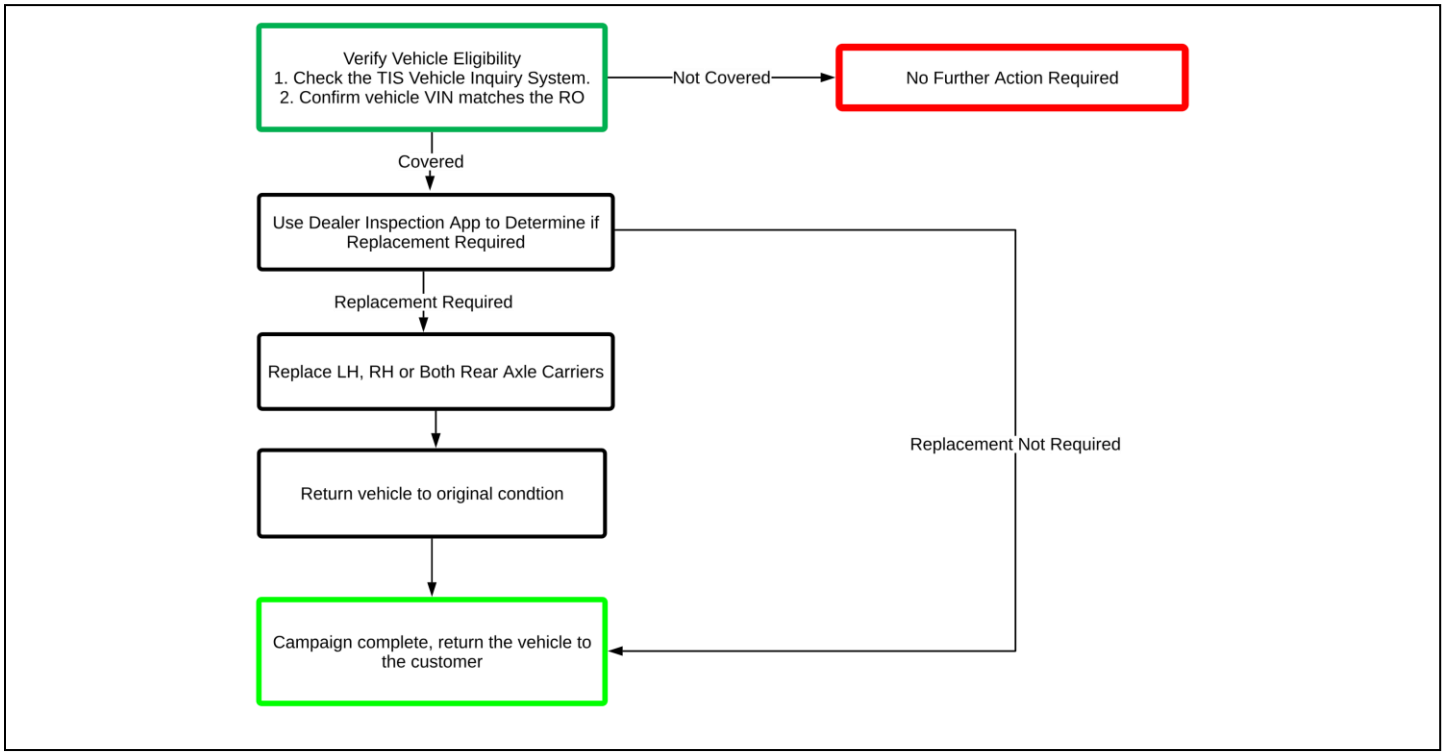
Service Department

Warranty Reimbursement Procedure



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Op Code	Description	Flat Rate Hours
26TA13R1	Inspection	.2
26TA13R2	Replacement of One Rear Axle Carrier & Alignment	2.1
26TA13R3	Replacement of Two Rear Axle Carrier & Alignment	2.6

- The flat rate times include 0.1 hours for administrative cost per unit for the dealership.

Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall dealer letter.

Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold at to have completed the following courses:

- T4535 - Steering, Suspension & Handling

Interim Period Loaner Vehicle or Alternative Transportation Reimbursement Procedure

A loaner vehicle or alternative transportation through Rent a Toyota can be claimed for $42 per day.

Op Code	Description
26TB13V1	Vehicle Rental 1-30 Days
26TB13V1	Vehicle Rental 31-60 Days

NOTE:

- Rental invoice *MUST* be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.
- Rentals that exceed the maximum allowable daily rate will require DSPM authorization per the Toyota Transportation Assistance Policy (TTAP).
- Dealers will be allowed to file these Op Codes until December 2, 2026 After that date, no claims for alternative transportation reimbursement will be accepted.
- Rental claims for this recall are required to be filed every 30 days by the dealer. Claim filing must be filed in sequential rental opcode order based on the number of days that a customer has been in a rental vehicle.

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Parts Department

Parts Information

At the time of launch, parts for this campaign are on Manual Allocation Control (MAC) due to limited part availability.[BG3.1] Please check the CPOR/MAC report on Dealer Daily for the most up-to-date parts ordering information as part controls can be adjusted throughout the life of the campaign.

Dealers can identify which parts ordering method to use by reviewing the parts information section of Dealer Daily and checking for a MAC code on the part numbers below. For MAC code C, order through CPOR. For MAC code D, refer to the MAC report for further instructions.

Part Number	Description	Quantity
42304-0E120	CARRIER SUB-ASSY, RR AXLE, RH	1
42305-0E130	CARRIER SUB-ASSY, RR AXLE, LH	1
90080-17238	NUT, LOCK	1 Per Side
90177-14006	NUT, LOCK	1 Per Side
94188-01441	NUT, LOCK	1 Per Side

Sales Department

New Vehicles in Dealership Inventory

There are approximately 13 vehicles in new dealer inventory as of July 7, 2026.

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements within 30 days of remedy launch. Toyota reserves the right to withhold or charge-back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

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NOTE:

- *New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.*
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** https://dealerdaily.toyota.com/). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Frequently Asked Questions

Q1: *What is the condition?*

A1: The rear axle carriers in the subject vehicles may not have been manufactured properly. A carrier can break at a certain attachment point which can affect rear vehicle stability, increasing the risk of a crash in some operating conditions.

Q2: *Are there any warnings that this condition exists?*

A2: *No. There are no warnings that this condition exists. If you experience the condition, please contact an authorized Toyota dealer who will arrange for vehicle pickup.*

Q3: *What is Toyota going to do?*

A3: For all involved vehicles, Toyota dealers will inspect the rear axle carrier sub-assemblies for specific codes. Affected sub-assemblies will be replaced **Free of Charge**.

Q4: *Which and how many vehicles are covered by this Safety Recall?*

A4: There are approximately 3,900 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
Grand Highlander	April 2026	1,500
Grand Highlander HV	April 2026	2,400

Q4a: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?

A4a: Yes, Certain 2026 Model Year TX350, TX500H and TX550H are covered by this recall.

Q5: *How does Toyota obtain my mailing information?*

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q6: *What if I have additional questions or concerns?*

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

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Policies And Procedures

New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

> Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** https://dealerdaily.toyota.com/). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Pre-Owned Vehicles in Dealer Inventory

Toyota typically requests that dealers ***NOT*** deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, until remedy parts are available, delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.

Toyota expects dealers to visit https://toyota-recall-disclosure.imagespm.info/ and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** https://dealerdaily.toyota.com/). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Rent a Toyota & Service Loaners

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Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Parts Recovery Procedures

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies 9.3 and 9.6 for additional details.

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