

- [26-01-058H - Battery System Assembly \(BSA\) Replacement \(Recall 305\)_\(posted 07.10.26\).pdf](#)
[Recall 305 - BSA Replacement - Dealer Notification \(Remedy Available\)_\(posted 07.10.2026\).pdf](#)

Hyundai Motor America (HMA) has launched Remedy Available for Recall Campaign 305: Battery System Assembly (BSA) Replacement.

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

1. VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

- a. Certain 2023-24MY IONIQ 5 (NE1) produced 12/15/2022 – 10/17/2023
 - i. Built by Hyundai Motor Company ("HMC")

B. IMPORTANT Key Notes:

- 1. Owners may continue to operate their vehicles. However, Hyundai advises owners to park their vehicles outdoors and away from structures until the recall remedy has been completed.
- 2. Hyundai also recommends that the battery pack state-of-charge (SOC) be limited to no more than 80% until the recall remedy has been completed.
- 3. National Customer Care teams are proactively reaching out to the impacted customers to complete the recall as soon as possible.
- 4. HMA recommends that impacted customers be provided with a Service Rental Car (SRC) until the remedy has been completed on the vehicle.
- 5. Please note this recall impacts only six (6) vehicles.

C. Recall Description:

Certain IONIQ 5 (NE EV) vehicles may contain suspect high-voltage ("HV") battery modules manufactured during a specific production period. These HV batteries might contain individual battery cells produced with misaligned electrodes. Under certain circumstances, electrode misalignment within a battery cell can result in an internal short circuit. An electrical short circuit within the battery cell(s) increases the risk of a fire while parked, charging or driving.

Technical Service Bulletin (TSB) 26-01-058H provides the service procedure to replace the Battery System Assembly (BSA).

D. Campaign Documents:

1. TSB 26-01-058H

- a. Available on [Hyundaidealer.com](#) > Service > Service Programs > HMA Tech Info > Campaign

2. Dealer Notification

- a. Available on [Hyundaidealer.com](#) > Service > Service Programs > HMA Tech Info > Service News

E. Action Required:

- 1. Confirm VIN eligibility via WebDCS. See 'VIN Identification' note above.
- 2. **Follow TSB 26-01-058H** for the service procedure to replace the BSA.
- 3. **Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

Warranty Campaign Team

Hyundai Motor America