

 [Recall 305 - Battery System Assembly - Dealer Notification \(Remedy Not Available\) \(posted 07.02.26\).pdf](#)

Hyundai Motor America (HMA) has launched Remedy Not Available for Recall Campaign 305: High Voltage Battery System Assembly (BSA).

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

1. VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

- a. Certain 2023-24MY IONIQ 5 (NE1) produced 12/15/2022 – 10/17/2023
 - i. Built by Hyundai Motor Company ("HMC")

****Please note this recall impacts only six (6) vehicles.****

Important: Owners may continue to operate their vehicles. However, Hyundai advises owners to park their vehicles outdoors and away from structures until the recall remedy has been completed.

Hyundai also recommends that the battery pack state-of-charge (SOC) be limited to no more than 80%.

B. Recall Description:

Certain vehicles may contain suspect high-voltage ("HV") battery modules manufactured by the supplier. These HV batteries might contain individual battery cells produced with misaligned electrodes. Under certain circumstances, electrode misalignment within a battery cell can result in an internal short circuit.

An electrical short circuit within the battery cell(s) increases the risk of a fire while parked, charging and/or driving.

C. Campaign Document:

1. Dealer Notification

- a. Available on [Hyundaidealer.com](#) > Service > Service Programs > HMA Tech Info > Service News

D. Action Required:

- 1. The remedy is currently in development. Please continue to keep an eye out for additional information of a remedy available.
- 2. **NOTE:** HMA recommends that impacted customers be provided with a Service Rental Car (SRC) until a remedy for this recall becomes available and remedy is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.
Thank you for your patience and understanding.

Warranty Campaign Team
Hyundai Motor America