



2022-2024 MY EV6 & 2024 MY EV9 VEHICLES
SAFETY RECALL CAMPAIGN (SC375) - HIGH-VOLTAGE BATTERY SYSTEM ASSEMBLY
Q & A
July 23, 2026

Q1. What type of campaign is Kia conducting?

A1. Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address an issue involving the high-voltage battery system assembly in the subject vehicles (listed in A2).

Q2. What vehicles are affected by the recall?

*A2. 7 units of 2022-2024 MY EV6 vehicles manufactured from December 30, 2021 through September 14, 2023
1 unit of a 2024 MY EV9 vehicle manufactured on October 28, 2023*

Model	MY	VIN (KUS)	Produced	Reg/Dist	Dealer	Status (thru 6/25/2026)	Original BSA Part # to be replaced
EV6/CV	24	KNDC3DLC7R5615372	9/14/2023	EA03	CT025	RS	37501 CV051
EV6/CV	23	KNDC44LA3P5109997	12/19/2022	SO02	FL105	RS	37501 CV051
EV6/CV	23	KNDC5DLE3P5116657	1/18/2023	SO08	NC039	RS	37501 CV701
EV6/CV	24	KNDC3DLC5R5166032	7/28/2023	SO11	MD032	RS	37501 CV051
EV6/CV	24	KNDC4DLC9R5165513	7/27/2023	SW08	CO005	RS	37501 CV051
EV6/CV	22	KNDC3DLC5N5030848	12/30/2021	WE01	CA243	RS	37501 CV050
EV6/CV	23	KNDC34LAXP5602207	12/16/2022	WF01	CA305C	RS	37501 CV051
EV9/MV	24	KNDAEF551R6020561	10/28/2023	WE10	UT005	RS	37501 DO050

Q3. How many customer vehicles are affected by this recall?

A3. 8 vehicles (EV6: 7, EV9: 1)

Q4. What is the concern with the high-voltage battery assembly?

A4. Due to a quality deviation by the supplier, certain battery cells within the high-voltage battery system assembly in the subject vehicles, manufactured in limited production periods, may have been produced with a misaligned electrode. Over time, a misaligned electrode may result in an internal short circuit in certain situations, thereby increasing the risk of fire. A fire increases the risk of injury.

Q5. Can you describe the recall campaign and fix?

A5. All owners of the subject vehicles will be notified of the remedy program by first-class mail. Kia dealers will replace the high-voltage battery system assembly with a new one.

Q6. How will owners of the affected vehicles be notified?

*A6. Kia will send a letter notifying owners of the affected vehicles by first-class mail beginning on **August 7, 2026**.*

Q7. What should vehicle owners do when they receive the notification?

A7. Owners are to contact their authorized Kia dealer to arrange to have the recall performed on their vehicle.

Q8. Where were these vehicles produced?

A8. The affected vehicles were produced at a Kia assembly plant in South Korea.

Q9. Will this cost vehicle owners any money?

A9. No. Kia will perform the recall campaign free of charge at no cost to the customer.

Q10. Are there any restrictions on an owner's eligibility?

A10. No.

Q11. If a customer has an immediate question, where can they get further information?

A11. The customer can contact their local authorized Kia dealership or call Kia's Customer Care Center at 1-800-333-4KIA (4542), Monday through Friday, 5 AM to 6 PM Pacific Time, or via the internet at <https://customercare.kiausa.com>.