



July 23, 2026

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address an issue involving the high-voltage battery system assembly in the following vehicles:

- 7 units of 2022-2024 MY EV6 vehicles manufactured from December 30, 2021 through September 14, 2023
- 1 unit of a 2024 MY EV9 vehicle manufactured on October 28, 2023

Model	MY	VIN (KUS)	Produced	Reg/Dist	Dealer	Status (thru 6/25/2026)	Original BSA Part # to be replaced
EV6/CV	24	KNDC3DLC7R5615372	9/14/2023	EA03	CT025	RS	37501 CV051
EV6/CV	23	KNDC44LA3P5109997	12/19/2022	SO02	FL105	RS	37501 CV051
EV6/CV	23	KNDC5DLE3P5116657	1/18/2023	SO08	NC039	RS	37501 CV701
EV6/CV	24	KNDC3DLC5R5166032	7/28/2023	SO11	MD032	RS	37501 CV051
EV6/CV	24	KNDC4DLC9R5165513	7/27/2023	SW08	CO005	RS	37501 CV051
EV6/CV	22	KNDC3DLC5N5030848	12/30/2021	WE01	CA243	RS	37501 CV050
EV6/CV	23	KNDC34LAXP5602207	12/16/2022	WF01	CA305C	RS	37501 CV051
EV9/MV	24	KNDAEFS51R6020561	10/28/2023	WE10	UT005	RS	37501 DO050

Due to a quality deviation by the supplier, certain battery cells within the high-voltage battery system assembly in the subject vehicles, manufactured in limited production periods, may have been produced with a misaligned electrode. Over time, a misaligned electrode may result in an internal short circuit in certain situations, thereby increasing the risk of fire. A fire increases the risk of injury.

All owners of the subject vehicles will be notified of the remedy program by first-class mail. Kia dealers will replace the high-voltage battery system assembly with a new one.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com during the week of July 23, 2026.

Enclosed you will find a copy of the Q&A Guide for recall questions which describes the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via <https://customercare.kiausa.com>. Kia will mail notices to the affected vehicle owners beginning on **August 7, 2026**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use

such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department

Enclosures