



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA 26V-427
July 10, 2026

Name
Address
City, State, Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2026 Heartland Cyclone Fifth Wheels and Travel Trailers.

***Reason for
Recall***

The inverter is equipped with a designated grounding lug (ground plug) intended for connection to the vehicle chassis. On affected units, this grounding connection may not have been installed or may not have been connected as intended. This condition could result in an injury from electrical shock hazard or an increased risk of overheating or fire.

***Recall
Remedy***

The remedy is to install the ground wire between the inverter grounding lug and the vehicle frame. This repair will take about 15 minutes to complete and will be performed at no charge.

***What we
need you to
do***

Our records show the following unit is affected by this recall and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Towable Division