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Sent on 07 02 2026 Expires on 08 14 2026

From Parts Operations, Campaign Group

Subject Parts return request: 39530-THR-A23

Date: 7/2/2026

To: Honda Dealer Parts Manager

From: Parts Operations, Campaign Group

Subject: Parts return request: 39530-THR-A23: CAMERA, REARVIEW (Application: 2018-2020 Odyssey)

Background:

On July 2nd, 2026, American Honda announced a stop sale and safety recall for 2018-2020 Odysseys to resolve an issue with the Rearview Camera. Due to improper manufacturing, cracks may develop in the rearview camera assembly, allowing water to enter. This condition may cause the rearview camera image to not display properly, increasing the risk of a back-up collision or injury. Please reference service bulletin 26-092 for additional details.

Return Request:

To ensure proper repairs, American Honda has stopped the sales of all affected pre-countermeasured rearview cameras. Effective immediately, all dealers that have inventory of the affected part number (table below), are asked to stop selling/installing these parts and return them to American Honda.

Return Request Affected Part Numbers:

Part Number	Description
39530-THR-A23	CAMERA, REARVIEW

You must return all inventory of the part number listed in the table above.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "Odyssey Camera Recall" in the Remarks Section.
5. When approved, an "Authorization Return Document" via iN Inbox will be received.
6. Return above mentioned parts on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by August 7th, 2026.

If your dealership incurs freight costs for parts return, please send the following information to obtain reimbursement to your Facing PC OAR Mailbox.

- Copy of Return Authorization Form
- Copy of the freight bill
- Freight Amount

INTERACTIVE NETWORK

- Comments: "Requesting freight reimbursement for RETURN REQUEST Parts"

Thank you,

American Honda Motor Co., Inc.
Parts Operations