



New Safety Recall Advanced Communication – 30D

FCA US LLC (FCA US) has announced a safety recall on certain 2022 and 2024 model year Jeep Grand Cherokee, 2023 model year Jeep Wagoneer, 2024 model year Jeep Grand Cherokee L, and 2024 model year Jeep Wagoneer L vehicles.

VINs identified as being involved in this campaign are currently live and searchable.

Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a shifter module software that may result in a loss of the transmission shift position indication. A loss of indication of the transmission shift position may cause driver confusion, which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.102, Transmission shift position sequence, starter interlock, and transmission braking effect, S3.1.4.1 states: "...identification of shift position, including the positions in relation to each other and the position selected, shall be displayed in view of the driver..." Suspect vehicles included in this recall may not display the shift positions in relation to each other.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update the shifter module software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2026.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC