



SAFETY RECALL

CAMPAIGN BULLETIN

Left-Hand Front Drive Shaft Voluntary Safety Recall Campaign

Campaign ID: PMA68

Date: June 30, 2026

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

Affected Models/Years:	Affected Population:	New Dealer Inventory:	SERVICE COMM Activation date:
MY2025 Sentra (B18)	946	17	June 30, 2026

***** Campaign Summary *****

Nissan is committed to the safety and security of our customers and passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2025 Nissan Sentra vehicles identified in Service Comm and DBS National Service History.

Condition:

In affected vehicles, the front left-hand drive shaft may not be fully seated to the Continuously Variable Transmission (CVT) assembly. In this condition, transmission fluid could leak resulting in reduced transmission fluid pressure, potential transmission jerking and/or hesitation, and illumination of the Malfunction Indicator Lamp (MIL). In rare instances the drive shaft spline could fail to engage the differential gear in the CVT, resulting in a loss of motive power without prior warning. An unexpected loss of motive power can increase the risk of a crash.

Additionally, if the left-hand drive shaft disengages from the CVT while driving, an affected vehicle may move after the driver has placed the shifter into 'Park.' If the customer does not engage the parking brake, the vehicle may move unintentionally, increasing the risk of injury or crash.

Remedy:

Owners of all potentially affected vehicles will be notified to bring their Sentra to an authorized Nissan dealer for inspection of the front left-hand drive shaft assembly. If the drive shaft is found to be installed correctly, no further action is required. However, if the drive shaft is determined to be not fully seated, the dealer will replace both the front left-hand drive shaft assembly and the CVT assembly at no cost to the customer.

***** What Dealers Should Do*****

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **PMA68**

2. Dealers should not sell, lease, trade, rent, or loan any vehicles in new dealer inventory subject to this recall campaign until after the vehicle has been remedy. See Policies and Procedures section for more information.
3. Dealers should use the appropriate campaign bulletin to remedy any vehicles subject to this campaign.

***** **Release Schedule** *****

Parts & Repair	Dealers should use the appropriate campaign bulletin to remedy any vehicles subject to this campaign: ➤ NTB26-039
Owner Notification	Nissan will begin sending notifications to owners of all potentially affected vehicles in August 2026, via U.S. Mail.

***** **Dealer Responsibility** *****

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign which enters the service department for any reason. This includes vehicles purchased from private parties or presented by transient (tourist) owners as well as vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Policies and Procedures:

New Vehicles in Dealer Inventory

New vehicles in dealer inventory subject to a Safety Recall must be remedied before sale, lease or delivery, including dealer-to-dealer trades or sales.

IMPORTANT

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when notice has been given that the vehicle is subject to a safety recall until the remedy is completed.

Nissan Certified Pre-owned

The Nissan CPO policy prohibits the certification of any vehicle with an outstanding Recall or Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a Nissan CPO until all applicable Recalls and Service Campaigns have been completed on that vehicle.

Pre-owned Vehicles in Dealer Inventory

Pre-owned vehicles in dealer inventory subject to a Safety Recall should be remedied before sale, lease, rental, loan, or delivery.

IMPORTANT

Under Title 49, Section 30120 of the United States Code, a "rental company" cannot sell, rent, or lease covered rental vehicles subject to a safety or compliance recall until the remedy is completed. Please consult your legal counsel for legal advice.

State laws may restrict the sale of used vehicles with open safety recalls. Please consult your legal counsel for legal advice.

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. In affected vehicles, the front left-hand drive shaft may not be fully seated to the CVT assembly. In this condition, transmission fluid could leak resulting in reduced transmission fluid pressure, potential transmission jerking and/or hesitation, and illumination of the Malfunction Indicator Lamp (MIL).

Q. What is the possible effect of the condition?

A. In rare instances the drive shaft spline could fail to engage the differential gear in the CVT, resulting in a loss of motive power without prior warning. An unexpected loss of motive power can increase the risk of a crash.

Additionally, if the left-hand drive shaft disengages from the CVT while driving, an affected vehicle may move after the driver has placed the shifter into 'Park.' If the customer does not engage the parking brake, the vehicle may move unintentionally, increasing the risk of injury or crash.

Q. What will be the corrective action for this voluntary recall campaign?

A. Dealers will inspect the front left-hand drive shaft assembly. If the drive shaft is found to be installed correctly, no further action is required. However, if the drive shaft is determined to be not fully seated, the dealer will replace both the front left-hand drive shaft assembly and the CVT assembly at no cost to the customer.

Q. How long will the corrective action take?

A. The front left-hand drive shaft assembly inspection will take approximately a half (0.5) hour to conduct and if a replacement is necessary, the repair may take up to ten and a half (10.5) hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to owners of all potentially affected vehicles in August 2026 via U.S. Mail.

Q. Is my vehicle safe to drive?

A. Owners of potentially affected vehicles who receive an Owner Notification letter from Nissan are encouraged to schedule an appointment to have their vehicles inspected, and, if necessary, repaired as soon as possible upon notification. Additionally, owners are advised to always apply the parking brake after shifting the vehicle into Park.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Are parts readily available?

A. Yes.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

Q. Is there any charge for the repair?

A. No, the remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer will be able to perform the recall campaign.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. Once the remedy is completed, the condition will be corrected. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain model year 2025 Nissan Sentra vehicles manufactured from September 11, 2025, through September 13, 2025.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. No.

Revision History:

Date	Announcement	Purpose
June 30, 2026	Original Document	New campaign announcement