Diamond Coach
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IMPORTANT SAFETY RECALL

NHTSA Recall Campaign #26V406

Dear Diamond Coach Dealer,

This Notice is sent to you in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

Diamond Coach has decided that certain 2025-2026 VIP Diamond Coach Buses equipped with Q'Straint QRT-360 restraints may contain a defect which relates to motor vehicle safety. The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash.

The restraints will be inspected and replaced by following Q'Straint recall # 26E022. If you have one of the affected retractors Q'Straint will provide you with a free replacement retractor. Please follow the accompanying safety recall letter and field service bulletin from Q'Straint recall # 26E022.

We regret any inconvenience this action may cause you. However, we are concerned about your safety and highly recommend you follow the accompanying safety recall letter from Q'Straint. If you have difficulty getting the repair made through Q'Straint, then Diamond Coach will assist you. Call 1-800-442-4645.

If you had corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to http://www.safercar.gov.

Thank you for your attention to this important matter.