Elgin Sweeper Company
1300 W. Bartlett Rd
Elgin, Illinois 60120
847.741.5370
elginsweeper.com

IMPORTANT SAFETY RECALL

August 4, 2026

Dealer Name
Service Manager
Address line
City, State, ZIP

Regarding: **SAFETY RECALL** – **NHTSA ID:26V404 Hybrid Pelican (NH) High Voltage Battery**
All Hybrid Pelican street sweepers manufactured by Elgin between December 2022 and April 2026. See reverse side for affected units.

Dear Service Manager,

Elgin Sweeper Company has been notified by our battery supplier of a precautionary recall involving certain high-voltage batteries that contain cells manufactured during a specific production period. Although no defects or field issues have been identified in our vehicles, similar cells used in other manufacturers' applications have been associated with a potential risk of overheating. Out of an abundance of caution, we are notifying owners of vehicles that may contain an affected battery. Your customers will be informed of this recall by mail by August 17, 2026.

The final remedy will be new system software capable of detecting potential problems related to performance changes in the battery cells at an early stage and warning the driver before issues occur. Additional monitoring functions will be implemented in the software to detect anomalies associated with the described error pattern in the cells and to trigger a warning message. The supplier has not provided timing of this new software or a timeline for repairs. We will notify you once a repair plan is available.

Please contact the Elgin Service Department at 1-877-DIAL-ESG (1-877-342-5374), if you have any questions regarding this notice.

Thank you for your support on this upcoming Hybrid Pelican sweeper recall.

Sincerely,

Ryan Mueller, Service Manager

Serial Number	Account Name	End
[redacted]	[redacted]	[redacted]