

- 📎 26-01-054H-2 - Instrument Cluster Logic Unit (CLU) Software Update (Recall 304) (posted 08.19.26).pdf
- 📎 Recall 304 - Cluster Update - Dealer Notification (Remedy Available) (posted 08.19.2026).pdf

Hyundai Motor America (HMA) has re-launched Recall Campaign 304: Instrumental Cluster Logic Unit (CLU) Software Update.

Key Updates & Notes:

1. **1. Previous GDS Events #1495 and #1494 have been removed from the latest TSB.**
2. **2. Events #1477 & 1476 have been revised to include the current (target) ROM IDs of Events #1495 and #1494.**

A. Campaign Description:

Certain Tucson (NX4, NX4A, and NX4M), Tucson Hybrid (NX4 HEV), and Tucson Plug-in Hybrid (NX4 PHEV) vehicle's instrument panel ("IP") display may intermittently reboot during vehicle operation, potentially resulting in a temporary blank display screen due to a software logic issue involving the IP cluster assembly and the Head-Up Display ("HUD"). An inoperative IP cluster image could mask essential gauges, such as the speedometer, fuel gauge, and certain on-screen notifications, increasing the risk of a crash.

Technical Service Bulletin (TSB) 26-01-054H-2 provides instructions to perform a software update for the Instrument Cluster Logic Unit (CLU).

Over-the-Air (OTA): This update can also be conducted via OTA. The customer can complete on his/her own if he/she has an active subscription to Hyundai Bluelink. A visit to the dealership is not required.

B. Affected Vehicles:

1.
 1. **VIN Identification:** Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.
1.
 - a. 2025-26MY Tucson Hybrid (NX4 HEV) with LIMITED TRIM ONLY and produced 06/18/2024 - 05/07/2026
 1. i. Built by Hyundai Motor Company ("HMC")
 - b. 2025-26MY Tucson Plug-in Hybrid (NX4 PHEV) with LIMITED TRIM ONLY and produced 07/09/2024 - 04/14/2026
 1. i. Built by HMC
 - c. 2025MY Tucson (NX4M) with LIMITED TRIM ONLY and produced 06/07/2024 - 03/14/2025
 1. i. Built by Kia Motors Mexico ("KMx") - VIN starts with "3KM"
 - d. 2025-26MY Tucson (NX4A) with LIMITED TRIM ONLY and produced 06/20/2024 - 04/30/2026
 1. i. Built by Hyundai Motors Manufacturing Alabama ("HMMA") - VIN starts with "5NM"
 - e. 2026MY Tucson (NX4) with LIMITED TRIM ONLY and produced 11/17/2025 - 12/30/2025
 1. i. Built by HMC - VIN starts with "KM8"

C. New, Uncompleted Stock Vehicles at Dealers - Impacted by Recall 304 Stop Sale:

- **- 183 -** Divided by region as noted below - 182 currently at dealers and 1 en-route to dealers.
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Recall 304 Dealer Stock				
Region	TUCSON (NX4A) "5NM"	TUCSON (NX4) "KM8"	TUCSON HYBRID (NX4 HEV)	TUCSON PLUG-IN HYBRID (NX4 PHEV)
CE	6	0	4	0
EA	3	0	2	4
MA	19	0	6	1
MS	21	1	49	13
SC	5	0	9	0
SO	10	0	5	0
WE	3	0	20	2
Total	67	1	95	20

D. Campaign Document(s):

1. **1. TSB 26-01-054H-2; Supersedes TSB 26-01-054H-1**
 1. a. HyundaiDealer.com > Service > Service Programs > Hyundai Tech Info > Campaign
2. **2. Dealer Notification; Supersedes existing document**
 1. a. HyundaiDealer.com > Service > Service Programs > Hyundai Tech Info > Service News

E. Action Required:

1. 1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**
2. 2. **Follow TSB 26-01-054H-2** for the service procedure to update the software.
3. 3. **Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

HMA Warranty Campaigns