

- [26-01-054H - CLU Software Update for Logic Improvement \(Recall 304\) \(posted 06.26.26\).pdf](#)
- [Recall 304 - Cluster Update - Dealer Notification \(Remedy Available\) \(posted 06.26.26\).pdf](#)

Hyundai Motor America (HMA) has re-launched Remedy Available for Recall Campaign 304: Instrumental Cluster Logic Unit (CLU) Software Update.

A "stop sale" has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

Key Updates & Notes:

- 1. Some vehicles may require 4 events to be performed for the recall, if applicable.**
- 2. Op time for op codes ending in R1/R2/R3 has been revised from 0.5 M/H to 0.7 M/H.**
- 3. Claims already paid to dealers as of 06/25/26 will be reprocessed next week with the revised op time.**
- 4. Technical Service Bulletin (TSB) 26-01-054H-1 provides the following updates:**
 - Add 2 events to the Service Procedure
 - Add/Revise Op codes on page 3
 - Update flowchart on page 4
 - Update Manual Mode Password and ROM ID Information tables on pages 19-21

A. Affected Vehicles:

1. VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

- a. 2025-26MY Tucson Hybrid (NX4 HEV) with LIMITED TRIM ONLY and produced 06/18/2024 – 05/07/2026
 - i. Built by Hyundai Motor Company ("HMC") – VIN starts with "KM8"
- b. 2025-26MY Tucson Plug-in Hybrid (NX4 PHEV) with LIMITED TRIM ONLY and produced 07/09/2024 – 04/14/2026
 - i. Built by HMC – VIN starts with "KM8"
- c. 2025MY Tucson (NX4M) with LIMITED TRIM ONLY and produced 06/07/2024 – 03/14/2025
 - i. Built by Kia Motors Mexico ("KMX") – VIN starts with "3KM"
- d. 2025-26MY Tucson (NX4A) with LIMITED TRIM ONLY and produced 06/20/2024 – 04/30/2026
 - i. Built by Hyundai Motors Manufacturing Alabama ("HMMA") – VIN starts with "5NM"
- e. 2026MY Tucson (NX4) with LIMITED TRIM ONLY and produced 11/17/2025 – 12/30/2025
 - i. Built by HMC – VIN starts with "KM8"

B. Campaign Description:

Certain Tucson (NX4, NX4A, and NX4M), Tucson Hybrid (NX4 HEV), and Tucson Plug-in Hybrid (NX4 PHEV) vehicle's instrument panel ("IP") display may intermittently reboot during vehicle operation, potentially resulting in a temporary blank display screen due to a software logic issue involving the IP cluster assembly the Head-Up Display ("HUD"). An inoperative IP cluster image could mask essential gauges, such as the speedometer, fuel gauge, and certain on-screen notifications, increasing the risk of a crash.

Technical Service Bulletin (TSB) 26-01-054H-1 provides instructions to perform a software update for the Instrument Cluster Logic Unit (CLU).

C. New (Uncompleted) Stock Vehicles at Dealers – Impacted by Recall 304 Stop Sale:

- 3,778 – Divided by region as noted below – 3,708 currently at dealers and 70 en-route to dealers.

Recall 304 Dealer Stock				
Region	TUCSON (NX4A) "5NM"	TUCSON (NX4) "KM8"	TUCSON HYBRID (NX4 HEV)	TUCSON PLUG-IN HYBRID (NX4 PHEV)
CE	358	3	159	22
EA	139	0	138	99
MA	284	1	190	28
MS	339	0	526	159
SC	240	3	108	24
SO	274	3	122	0
WE	118	2	376	63
Total	1752	12	1619	395

D. Campaign Document(s):

1. TSB 26-01-054H-1; Supersedes TSB 26-01-054H

a. Available on HyundaiDealer.com > Service > Service Programs > HMA Tech Info > Campaign

2. Dealer Notification; Supersedes existing document

a. Available on HyundaiDealer.com > Service > Service Programs > HMA Tech Info > Service News

E. Action Required:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**

2. **Follow TSB 26-01-054H-1** for the service procedure to update the software.

3. **Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

Warranty Campaign Team

Hyundai Motor America