

Stop Sale Important - Recall Campaign 304: Instrument Cluster Logic Unit (CLU) Software Update Posted Date: 06/24/2026 |Dept: All Departments
– Remedy Available

- 26-01-054H - CLU Software Update for Logic Improvement (Recall 304) (posted 06.24.26).pdf
- Recall 304 - Cluster Update - Dealer Notification (Remedy Available) (posted 06.24.26).pdf

Hyundai Motor America (HMA) has launched Remedy Available for Recall Campaign 304: Instrumental Cluster Logic Unit (CLU) Software Update.

A “stop sale” has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

- 1. VIN Identification:** Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.
- a. 2025-26MY Tucson Hybrid (NX4 HEV) with LIMITED TRIM ONLY and produced 06/18/2024 – 05/07/2026
 - i. Built by Hyundai Motor Company ("HMC") – VIN starts with "KM8"
 - b. 2025-26MY Tucson Plug-in Hybrid (NX4 PHEV) with LIMITED TRIM ONLY and produced 07/09/2024 – 04/14/2026
 - i. Built by HMC – VIN starts with "KM8"
 - c. 2025MY Tucson (NX4M) with LIMITED TRIM ONLY and produced 06/07/2024 – 03/14/2025
 - i. Built by Kia Motors Mexico ("KMX") – VIN starts with "3KM"
 - d. 2025-26MY Tucson (NX4A) with LIMITED TRIM ONLY and produced 06/20/2024 – 04/30/2026
 - i. Built by Hyundai Motors Manufacturing Alabama ("HMMA") – VIN starts with "5NM"
 - e. 2026MY Tucson (NX4) with LIMITED TRIM ONLY and produced 11/17/2025 – 12/30/2025
 - i. Built by HMC – VIN starts with "KM8"

B. Campaign Description:

Certain Tucson (NX4, NX4A, and NX4M), Tucson Hybrid (NX4 HEV), and Tucson Plug-in Hybrid (NX4 PHEV) vehicle's instrument panel ("IP") display may intermittently reboot during vehicle operation, potentially resulting in a temporary blank display screen due to a software logic issue involving the IP cluster assembly and the Head-Up Display ("HUD"). An inoperative IP cluster image could mask essential gauges, such as the speedometer, fuel gauge, and certain on-screen notifications, increasing the risk of a crash.

Technical Service Bulletin (TSB) 26-01-054H provides instructions to perform a software update for the Instrument Cluster Logic Unit (CLU).

Over-the-Air (OTA): This update can also be conducted via OTA. The customer can complete on his/her own if he/she has an active subscription to Hyundai Bluelink. A visit to the dealership is not required. Deployment of the OTA to Bluelink customers is planned to start in the near future. An update will be provided once the OTA deployment has started.

C. New Stock Vehicles at Dealers – Impacted by Recall 304 Stop Sale:

- 4,014 – Divided by region as noted below – 3,909 currently at dealers and 105 en-route to dealers.

Recall 304 Dealer Stock				
Region	TUCSON (NX4A) "5NM"	TUCSON (NX4) "KM8"	TUCSON HYBRID (NX4 HEV)	TUCSON PLUG-IN HYBRID (NX4 PHEV)
CE	379	3	168	25
EA	146	0	154	109
MA	299	2	207	30
MS	350	1	546	162
SC	252	3	117	24
SO	303	3	131	0
WE	129	2	403	66
Total	1858	14	1726	416

D. Campaign Documents:

- 1. TSBs 26-01-054H**
- a. Available on HyundaiDealerUSA.com > Service > Service Programs > HMA Tech Info > Campaign

2., Dealer Notification

a. Available on HyundaiDealerUSA.com > Service > Service Programs > HMA Tech Info > Service News

E. Action Required:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**
2. **Follow TSB 26-01-054H** for the service procedure to update the software.
3. **Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

Warranty Campaign Team

Hyundai Motor America