

GENERAL MOTORS
DCS 7523
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 18, 2026

Subject: Stop Delivery Order for Safety Recall N262555780
Third-Row Power Seat Injury Risk

Models: 2026-2027 Cadillac VISTIQ

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2026-2027 model year Cadillac VISTIQ vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about a Safety recall that involves these vehicles. The GM recall number is N262555780.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

The third-row seatbacks in these vehicles can be commanded to power fold into the stowed position with a single press-and-release of the “down” control button located in the cargo area or on the pillar adjacent to the seat. The seatback stops and does not automatically reverse if it encounters an obstruction in the seat. Smaller occupants could become trapped under the seatback, increasing the risk of injury.

Parts are not currently available, but when parts are available, dealers will replace the folding third row seat module.

Until further instructions are received, involved vehicles subject to this stop delivery order that are in dealers’ possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers’ inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory or in-transit is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership’s BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory or in-transit. To identify involved vehicles in dealer used inventory or in-transit, run an Open VIN

Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in Global Connect.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "06/18/2026" under Release Date and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE