

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: June 18, 2026

New Safety Recall/Stop Sale: WRG-26 Solterra Battery ECU Reprogramming

Subaru of America, Inc. (Subaru) has initiated a safety recall for certain 2026 model year Solterra Vehicles to update the software of the battery ECU.

Description of the Defect and Safety Risk

The subject battery electric vehicles (BEV) are equipped with a battery that supplies electricity to the drivetrain. This battery is controlled by an onboard ECU that contains two integrated circuits where one could immediately overwrite data in the same memory address location that the other had just written to. If this occurs, the memory can fail an operational check. If there are multiple failed attempts, an “EV System Malfunction” warning message will be displayed, and multiple malfunction indicator lamps for different systems will illuminate. While power steering and power assisted braking continue to operate, the electric drive system will shut down. This can cause a loss of motive power while driving at a higher speed, increasing the risk of a crash.

Repair

Subaru retailers will update the software of the battery ECU at no cost to the customer.

Affected Vehicles

A total of 4,757 U.S. vehicles will be included in this safety recall as listed below.

Model Year	Carline	Production Date Range
2026	Solterra	September 17, 2025 - April 13, 2026

Not all vehicles in the production range listed above are affected by this safety recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

Please be advised that the reprogramming files for this recall are not yet available. Therefore, the WRG-26 recall coverage status for the affected VINs will be ‘Open-Remedy not yet available’ until the reprogramming files are available. We expect the files to be available within a few weeks, at which time the VIN status will be updated to allow repairs to begin. Retailers will be notified when this update occurs.

Service and Claim Instructions

For detailed service and claim instructions, please refer to the WRG-26 Service Program Bulletin on STIS, which will be available within a few weeks.

Retailer Responsibility

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$27,874 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Any vehicles listed in any recall or campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the correction has been made before selling or releasing the vehicle.

Owner Notification

Subaru will notify affected vehicle owners by first class mail within 60 days. Retailers will be advised when owner notification is scheduled.