

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 26V390  
FOREST RIVER ID: 79-2067  
SERVICE CAMPAIGN: 001299

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

July 2026

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

"It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law."

*–Forest River motorized and towable products are contained in this section–*

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may be non-compliant with the requirements of the *Motor Vehicle Safety Regulations* and that the non-compliance could affect the safety of a person. Forest River has decided that a noncompliance, which relates to the motor vehicle safety, exists in certain 2023-2024 XLR Toy Hauler recreational vehicles. fail to comply with the requirements of *Federal Motor Vehicle Safety Standard (FMVSS) 120 – Tire selection and rims*.

The designated Date range of production is 8/31/2022 through 11/24/2023.

### **WHAT IS THE NONCOMPLIANCE?**

The Gross Vehicle Weight Rating ("GVWR") of the model may exceed weight rating of the upper deck chassis and the pin box.

### **EVALUATION OF RISK:**

Exceeding the weight rating of the upper deck and fifth-wheel pin box may lead to mechanical failures, which may lead to a crash.

### **SERVICE PROCEDURE:**

The Federal Placards have been sent with this notification.

### **Federal Placard Installation:**

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

### **Prior Authorization is required**

### **DEALER REPAIR CODES: Dealer Connect**

| UNITED STATES | REPAIR CODE | DESCRIPTION             | ALLOWABLE HOUR(S) |
|---------------|-------------|-------------------------|-------------------|
| 26V390        |             | REPLACE FEDERAL PLACARD | .10 HRS.          |

### **HELPFUL CONTACT INFORMATION:**

| CONTACT          | PHONE          |
|------------------|----------------|
| CUSTOMER SERVICE | (574) 642-0432 |

# IMPORTANT SAFETY RECALL

The Recall shall be considered the utmost priority to remedy the 2023-2024 XLR Toy Hauler in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2023-2024 XLR Toy Hauler listed under this Recall.

If your dealership has already performed the remedy to 2023-2024 XLR Toy Hauler, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2023-2024 XLR Toy Hauler in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

## Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River  
Office of Corporate Compliance