SERVICE BULLETIN

Vermeer Corporation

Environmental
Pella, Iowa 50219 USA

FIELD CAMPAIGN SERVICE BULLETIN #: SVC2026-072 **DATE: 2026 July 24**

CAMPAIGN TYPE:	**Mandatory - Product Safety** **DEALER INSTALLATION ONLY**
CAMPAIGN CATEGORY:	**Kit and Bulletin**

MACHINE/ ATTACHMENT MODEL(S):	SERIAL NUMBERS:		
	Included	Excluded	Kit version
BC1800XL	See attached listing on pages 5 – 9 of this bulletin for specific VINs	53270, 54002, 54003, 54011, 54012	IK01

Subject:

PRODUCT SAFETY RECALL

FIRST NOTICE

Unintended Hydraulic Jack Extension Kit (IK004837)

Background:

Vermeer has decided that a defect that relates to motor vehicle safety exists in certain model year 2003 – 2026 Vermeer BC1800XL brush chippers.

UNINTENDED HYDRAULIC JACK EXTENSION

A failure can occur resulting in the extension of the hydraulic jack without input from the operator.

DEATH OR SERIOUS INJURY POSSIBLE

When towing the brush chipper on public roadways, **death or serious injury** is possible if the hydraulic jack contacts the ground and causes loss of vehicle control, which may increase the risk of a crash, or if the hydraulic jack becomes separated and strikes another vehicle or pedestrian. Property damage is also possible.

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Solution:

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

IK004837 has been created to provide the necessary parts and instructions to prevent the unintended lowering of the hydraulic jack. **This kit must be installed as soon as possible.**

Please be reminded that it is a violation of federal law for you to sell or lease the machines covered by this notification until this recall has been performed on these machines. Substantial civil penalties apply to violations of this law.

DEALER PARTICIPATION
REVIEW REPORT, ORDER KITS, CONTACT CUSTOMERS

1. **Reports will be emailed** during the week of July 24, 2026, to dealerships shown in our records which have units in their territory affected by this alert. Please review the report for accuracy, including owner and/or address changes.

   If the information contained in the report is NOT correct, please notify the product safety department on or before **August 6, 2026**, at:
   Telephone: 641-621-7060
   Fax: 641-621-8562
   Email: productsafety@vermeer.com

2. **Dealership orders kits** by entering the order into EzParts. Each dealership should determine the quantity of kits to order initially depending upon the number of units that may be available for immediate upgrade. **Do not order more kits than needed for immediate installation.**

3. **Contact your affected customer(s)** to schedule a mutually acceptable time to upgrade their machine. ***Note***: Letters will be sent to the customer(s) on or about **August 7, 2026**. *Also refer to Owner Notification section below*.

4. **Review dealer parts inventory** for affected part(s) as follows:

Part #	Part Description
163755632	Start Switch
151239001	Pump – DC Power 3GPM@500PSI/RV@2500

   For Part # 163755632 – Start Switch, dispose of the part(s) in dealer inventory by simply throwing them away.

   For Part # 151239001 – Pump – DC Power 3GPM@500PSI/RV@2500, remove and dispose of Part # 163755632 – Start Switch from the assembly. Replace with Part # 163866037.

If you have any questions concerning the installation of IK004837, please contact the environmental service department.

REIMBURSEMENT

Kit installation. Upon completion of each kit installation, a campaign warranty claim must be submitted to the warranty department for reimbursement of the cost of parts and labor to install the kit. Labor hours to install: 2 hours. Destruction and disposal of the part(s) listed above are included in the labor hours. No additional reimbursement will be paid.

Dealer parts inventory. If the dealer has parts in dealer inventory to dispose of per section 4 above, submit a standard warranty claim to request RMA from warranty department. Reference IK004837 in causal part number field.

Travel will be paid up to $200 ($1 per mile with a $200 max round trip) with copy of work order attached for retailed machines not in dealer inventory. If dealer repairs more than one machine at same location on one trip, travel will only be paid on one of the model/VINs.

Note: *Future notices to dealers and owners are dependent upon the receipt of warranty claims.*

OWNER NOTIFICATION

***Sample letter**:* Included at the end of this bulletin is a sample letter which will be sent by Vermeer Corporation directly to the owners on or about August 7, 2026, via USPS certified/registered mail. Owner notice translations will be provided in the following languages:

• Chinese	• Korean
• French	• Filipino
• Hindi	• Spanish

All translated owner notices will also include owner notification in English.

This owner notification/letter instructs the owner **to contact their local dealership** to arrange for a time to have the kit installed. After receiving IK004837 from the parts distribution center, you must contact your affected customer(s) immediately and schedule a mutually acceptable time to upgrade their machine.

We regret any inconvenience these corrective measures may cause you. This required work is for the safety of the crew members, other drivers and passengers on public roadways, and pedestrians.

PRODUCT SAFETY DEPARTMENT

Attachment:
IK004837 Kit Instructions

Completion schedule:	**Reimbursement:**
☒ **Product Safety Alert: Install immediately** ☐ **Product Compliance Alert: Install immediately** ☐ **180 days from the date of this bulletin** ☐ **1 year from the date of this bulletin** ☐ **N/A**	☒ **Product Safety Alert** ☐ **Product Compliance Alert** ☒ **All units listed above** ☒ **Parts** ☒ **Labor paid (Labor code: SB26)** ☐ **No reimbursement**

Internal reference: TREAD Act Code *(Choose one or more applicable codes)*	☐	--	Not applicable	☐	12	Exterior lighting
	☐	02	Suspension	☐	16	Structure
	☐	03	Service brake system, hydraulic	☐	17	Latch
	☐	04	Service brake system, air	☐	19	Tires
	☐	05	Parking brake	☐	20	Wheels
	☒	11	Electrical	☐	21	Trailer hitch

Dealer Distribution:

☐ **Domestic**
☐ **International**
☒ **Both**

Product Safety Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com

SAMPLE

OWNER

LETTER

NHTSA SAFETY RECALL NUMBER 26V379

IMPORTANT SAFETY RECALL

First Notice

Inadvertent Hydraulic Jack Extension Kit (IK004837)

Model: **«Model»**
This notice applies to your vehicle,
Serial No: **«VIN»**

August 7, 2026

Dear BC1800XL owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

Vermeer has decided that a defect that relates to motor vehicle safety exists in certain model year 2002 – 2026 Vermeer BC1800XL brush chippers. According to our records, you currently own a Vermeer BC1800XL brush chipper. The model and serial number are shown at the top center of this letter.

INADVERTENT HYDRAULIC JACK EXTENSION

A failure can occur resulting in the extension of the hydraulic jack without input from the operator.

DEATH OR SERIOUS INJURY POSSIBLE

When towing the brush chipper on public roadways, death or serious injury is possible if the hydraulic jack contacts the ground and causes loss of vehicle control, which may increase the risk of a crash, or if the hydraulic jack becomes separated and strikes another vehicle or pedestrian. Property damage is also possible.

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

IK004837 has been created to provide the necessary parts and instructions to prevent the unintended lowering of the hydraulic jack. **This kit must be installed as soon as possible.**

Please contact your authorized, independent **Vermeer dealer** immediately to arrange a mutually acceptable time and location to install IK004837 **at no cost** to you for labor or materials. The repair is to replace the wiring harness. The installation of this kit is estimated at 2 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features**.

Contact your local Vermeer dealer:	«Service_Dealer_Name» «Serv_Dealer_Add1» «Serv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «SERV_DEALER_COUNTRY»
Telephone:	«Serv_Dealer_Phone»

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. To request reimbursement, first email productsafety@vermeer.com and request a Reimbursement Request Form.

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You may submit your receipts along with the completed request for reimbursement by email to productsafety@vermeer.com.

Upon receipt of your submission, the information will be reviewed, and someone from Vermeer or the Vermeer dealership that made the repairs may reach out if they have any questions.

Vermeer will make a reimbursement determination within sixty (60) days from receipt of your complete reimbursement and repair information. If your initial submission is incomplete, Vermeer will advise you within sixty days of that submission of any additional information needed to make a reimbursement determination. If your claim is denied, Vermeer will send you a notice stating the reasons for that determination. Valid claims will be reimbursed once your complete reimbursement and repair information has been verified and recorded in our system.

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1
Telephone: 641-621-7060
Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the crew members, other drivers and passengers on public roadways, and pedestrians.

Regards,
PRODUCT SAFETY DEPARTMENT

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-888-275-9171); or go to https://www.safercar.gov

Product Safety Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com

SAMPLE

OWNER

LETTER

PRODUCT SAFETY RECALL

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Model: **«Model»**
This notice applies to your vehicle,
Serial No: **«VIN»**

August 7, 2026

Dear BC1800XL owner:

This notice is sent to you in accordance with the requirements of the Canada Motor Vehicle Safety Act.

Vermeer has decided that a defect that relates to motor vehicle safety exists in certain model year 2003 – 2026 Vermeer BC1800XL brush chippers. According to our records, you currently own a Vermeer BC1800XL brush chipper. The model and serial number are shown at the top center of this letter.

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Contact your local Vermeer dealer:	«Service_Dealer_Name» «Serv_Dealer_Add1» «Serv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «SERV_DEALER_COUNTRY»
Telephone:	«Serv_Dealer_Phone»

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