



June 15, 2026

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Noncompliance Safety Recall Campaign to address an issue involving the driver's seatbelt assembly in the following vehicles:

- Certain 2027 MY Telluride vehicles manufactured from March 24, 2026 through May 10, 2026
- Certain 2027 MY Telluride Hybrid (HEV) vehicles manufactured from March 24, 2026 through May 12, 2026

The driver's seatbelt assembly in the subject vehicles may contain an incorrect vehicle sensor that, in certain conditions, causes the emergency locking retractor (ELR) to lock when attempting to extend the webbing. A seatbelt that locks when attempting to extend the webbing may be temporarily unavailable as an occupant restraint. As a result, the subject vehicles do not comply with the ELR directional rotation requirements of FMVSS 209, "Seat Belt Assemblies." An unavailable occupant restraint increases the risk of injury to an unbelted driver in the event of a collision.

Dealers will replace the driver's seatbelt assembly with one containing the correct vehicle sensor.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com during the week of June 15, 2026.

Enclosed you will find a copy of the Q&A Guide for recall questions which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via <https://customercare.kiausa.com>. Kia will mail notices to the affected vehicle owners **around mid-July 2026**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this noncompliance safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department

Enclosures