

# IMPORTANT SAFETY RECALL



**FOREST RIVER**

DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 26V347  
FOREST RIVER ID: 05-2064  
SERVICE CAMPAIGN: B000099

<<DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

June 2026

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized and towable products are contained in this section–*

Forest River has decided that a safety defect exists in certain 2026 Glaval Titan II, 2026 Glaval Primetime, 2026 Glaval Entourage, 2026 Starcraft Starlite, 2026 Starcraft Allstar XL, 2026 Glaval Concorde II, 2026 Glaval Commute, 2026-2027 Glaval Universal, 2026-2027 Starcraft Allstar, 2026 Eldorado, 2026-2027 Startrans Candidate II, 2026 Champion, 2025-2027 Senator II Transit Buses. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction, and our commitment to building great products are of the utmost importance to Forest River.

The designated Date range of production is November 21, 2025, through February 27, 2026.

### **DEFECT/NONCOMPLIANCE:**

The retractors in the affected restraints may fail to lock, preventing proper wheelchair securement.

### **EVALUATION OF RISK:**

If this occurs while the vehicle is in motion, the unsecured wheelchair may shift, posing a safety hazard to occupants increasing the risk of injury.

### **SERVICE PROCEDURE:**

Dealership Service Department procedures can be found on Dealer Connect to inspect for affected retractor as stated in the enclosed remedy instructions. Follow the procedure step 1-4, step 4 contains Q'Straint's phone number if upon inspection the retractor is affected further instructions will be given by Q'Straint. Claims should be filed through Forest River, parts will be provided by Q'Straint. Prior authorization is required.

### **DEALER REPAIR CODES: Dealer Connect**

| UNITED STATES | REPAIR CODE         | DESCRIPTION         | ALLOWABLE HOUR(S) |
|---------------|---------------------|---------------------|-------------------|
| 26V347        | RC-071-00-05-004349 | INSPECTION          | .10 HRS.          |
| 26V347        | RC-071-00-01-004350 | INSPECTION & REPAIR | .50 HRS.          |

### **HELPFUL CONTACT INFORMATION:**

| CONTACT          | PHONE        |
|------------------|--------------|
| Customer Service | 800-348-7440 |

The Recall shall be considered the utmost priority to remedy the 2026 Glaval Titan II, 2026 Glaval Primetime, 2026 Glaval Entourage, 2026 Starcraft Starlite, 2026 Starcraft Allstar XL, 2026 Glaval Concorde II, 2026 Glaval Commute, 2026-2027 Glaval Universal, 2026-2027 Starcraft Allstar, 2026 Eldorado, 2026-2027 Startrans Candidate II, 2026 Champion, 2025-2027 Senator II Transit Buses in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2026 Glaval Titan II, 2026 Glaval Primetime, 2026 Glaval Entourage, 2026 Starcraft Starlite, 2026 Starcraft Allstar

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XL, 2026 Glaval Concorde II, 2026 Glaval Commute, 2026-2027 Glaval Universal, 2026-2027 Starcraft Allstar, 2026 Eldorado, 2026-2027 Startrans Candidate II, 2026 Champion, 2025-2027 Senator II Transit Buses listed under this Recall.

If your dealership has already performed the remedy to 2026 Glaval Titan II, 2026 Glaval Primetime, 2026 Glaval Entourage, 2026 Starcraft Starlite, 2026 Starcraft Allstar XL, 2026 Glaval Concorde II, 2026 Glaval Commute, 2026-2027 Glaval Universal, 2026-2027 Starcraft Allstar, 2026 Eldorado, 2026-2027 Startrans Candidate II, 2026 Champion, 2025-2027 Senator II Transit Buses, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2026 Glaval Titan II, 2026 Glaval Primetime, 2026 Glaval Entourage, 2026 Starcraft Starlite, 2026 Starcraft Allstar XL, 2026 Glaval Concorde II, 2026 Glaval Commute, 2026-2027 Glaval Universal, 2026-2027 Starcraft Allstar, 2026 Eldorado, 2026-2027 Startrans Candidate II, 2026 Champion, 2025-2027 Senator II Transit Buses in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

## Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River  
Office of Corporate Compliance