



Safety Recall: 26V337
May 2026

IMPORTANT SAFETY RECALL

«Dealer_name»
«Street»
«City», «State» «Zip»
Country (Only for Canada)

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. US Only.

Alliance RV has decided that a defect which relates to motor vehicle safety exists in some 2025 thru 2027 Alliance RVs. Units impacted are select Paradigm 5th Wheels.

Our records show the following unit(s) are affected by this recall and is currently part of the inventory at your Dealership. The Recall Remedy must be completed on this unit prior to being sold.

Vehicle Identification Number Listing: TBD

Reason for this recall:

Alliance RV has determined that certain 2025 – 2027 Paradigm units equipped with CURT Touring Coil Suspension systems may contain shock retaining bolts that were improperly tightened during production of the suspension assembly. Under certain operating conditions, the retaining bolt head may fracture which could allow the retaining washer and/or bolt head to detach from the vehicle and become road debris, increasing the risk of a crash.

What Alliance RV will do:

Alliance RV will reimburse authorized service providers to inspect and replace the affected shock retaining bolts with updated hardware. The repair involves removing the existing shock retaining bolts and replacing them with updated grade 8 fasteners utilizing thread locker and revised torque specifications.

Alliance RV will reimburse a total of .80 hrs labor per affected unit to complete this repair.

What we need you to do:

Inspect the affected unit and replace the existing shock retaining bolts with the updated hardware outlined in the attached repair instructions. The repair procedure and torque specifications included with this notice must be followed during the repair process. Once the repair is complete, submit the applicable warranty claim to Alliance RV for reimbursement.

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information via the Alliance RV Dealer Portal (contact us at dealersupport@alliancerv.com if you need instructions on how to do so).

All pertinent information regarding this recall is available under the announcements section of our website. If you need further assistance, please Contact Alliance RV Customer Service at 574-226-0140 – Option 2 or dealersupport@alliancerv.com.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,
Alliance RV

Product Safety Notice

Models Included 2025 - 2027 Paradigm 5th Wheels.

Serial Number Range Non Sequential

Resources Required

- Bolt Replacement Kit (Part Number 2026070484) with Hex Head bolts, 3/8" – 16x x 3/4" Grade 8 (x16) and 0.02oz Thread Locker capsule (x2).
 - Proper protective equipment (PPE)
 - Torque Wrench, ft-lb rated, short handled 3/8" drive
 - 9/16" crowfoot wrench
 - Ratchet with 9/16" socket
 - 9/16" combination wrench (optional)
-
- **Note:** Some kits will come with bolts pre-coated with thread lock instead of .02 oz capsule of thread locker. If the bolt already has thread lock, you'll see a colored coating (blue, red or green on the threads). It typically looks like a dry patch or brand on part of the threads. If the threads are completely bare and metallic and with no color, then thread lock has not been pre-applied.
 - **Note:** Kit parts hex head bolts, 3/8" – 16 x 3/4" Grade 8 (x16) and thread locker (or the equivalent) can also be sourced locally.

The remedy involves removing the existing shock retaining bolts and replacing them with updated grade 8 fasteners utilizing thread locker and revised torque specifications.

Instructions

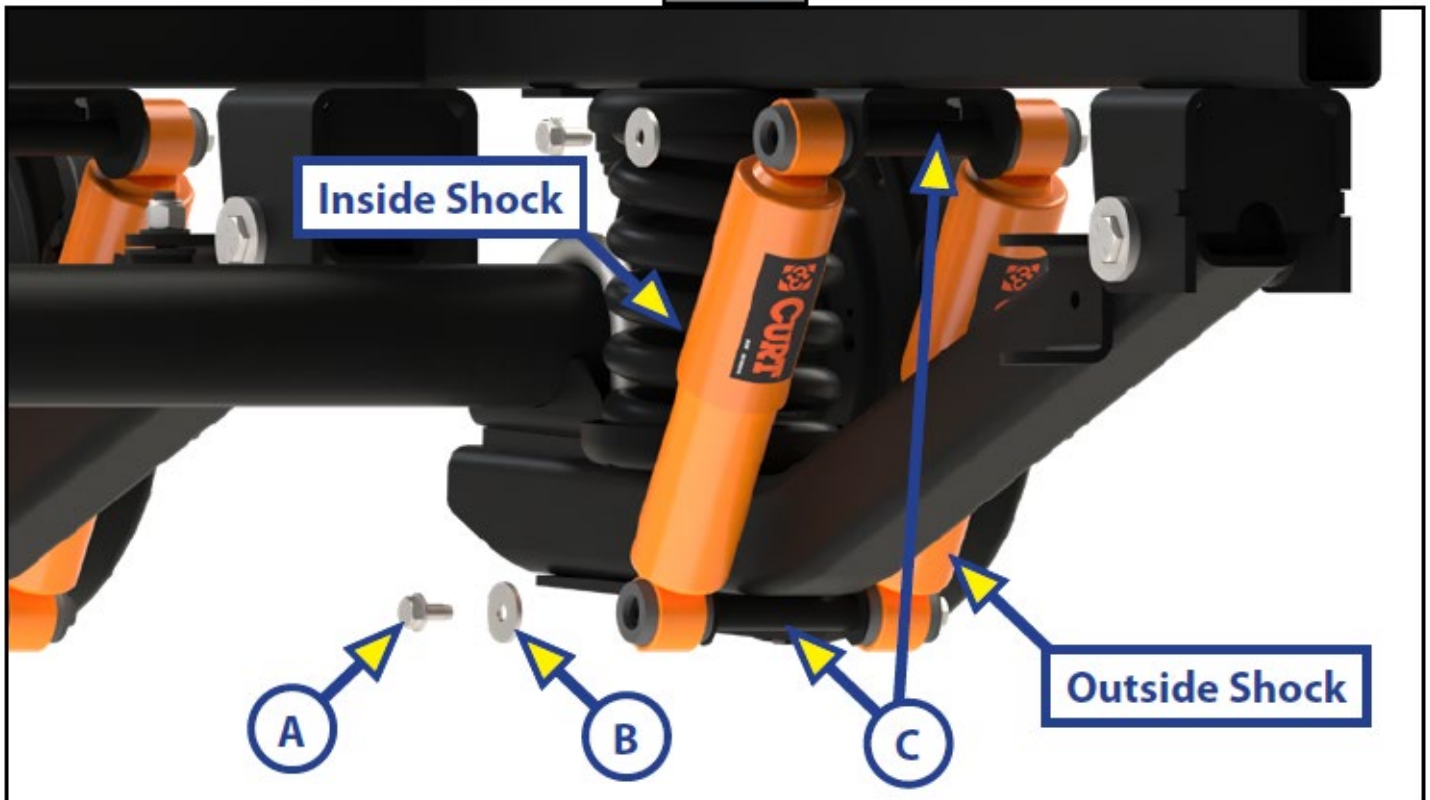
- **NOTE:**

1. Starting with the inside shocks, loosen and remove the two existing 3/8"-16 x 3/4" thread forming screws (Fig. 1A) and washers (Fig. 1B) securing each shock absorber onto its posts (Fig. 1C). Retain washers (PN 249853) for reinstallation in Step 2.

NOTE: If a bolt head is broken, refer to for extraction instructions outlined below.

2. Reinstall previously-removed washers onto two new 3/8" - 16 x 3/4" Grade 8 hex head bolts.

Fig. 1



NOTE: Some kits will come with bolts pre-coated with thread locker instead of 0.02oz capsules of Loctite. If the bolts are pre-coated (Fig.2), skip step 3.

Fig. 2

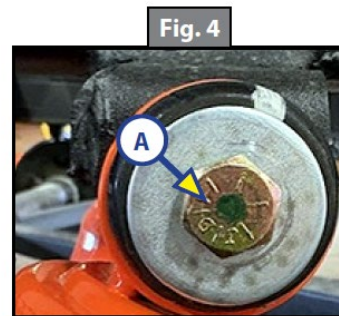
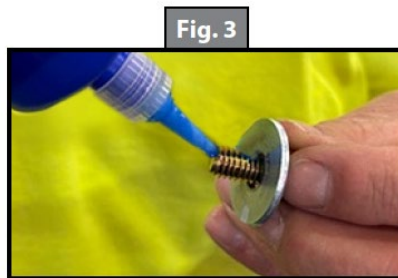


3. Apply two threads of thread locker to the Grade 8 bolt threads (Fig 2).
4. Install new bolt assemblies by hand for a minimum of three full threads (or three turns) before proceeding to step 5.
5. Torque new Grade 8 bolts to 20-30 ft-lbs. Do not over torque bolts.
6. Repeat procedure on all other inside and outside shock absorber bolts.

NOTE: To prevent having to remove the tire and wheel, use a crowfoot socket on the outside bolts.

NOTE: To ensure the most accurate torque value place the crowfoot wrench at an angle 90-degrees to the torque wrench handle. Placing the crowfoot wrench at a 90-degree angle does not change the amount of torque you are applying as the center of the fastener remains on the same plane as it was before you added the crowfoot wrench.

7. Once all bolts have been tightened to 20-30 ft-lbs spec, apply a green or yellow dot of epoxy paint (Fig. 3A) onto the newly-installed bolt to indicate completed repair status.



Extraction Instructions

NOTE: if the broken bolt is behind a tire (on the outside of the frame) the unit needs to be lifted (safely) and tire removed to access the bolt before beginning the extraction procedure.

1. Using a 1/8" drill bit, drill all the way through the bolt.

NOTE: It is important to drill all the way through the bolt. This will allow a #3 easy out to grab onto the hardened tip of the thread rolling bolt.

2. Insert the #3 easy out into the drilled hole and tap into place using a hammer.

3. Attach a wrench to the top of the extractor and turn counterclockwise to break the bolt loose.

NOTE: If the #3 easy out strips, then repeat the procedure using a 3/16" drill bit and a #4 easy out.

Warranty Reimbursement Information:

Warranty claims should be submitted via the Alliance RV Dealer Portal under flat rate code 26V337. If a sublet is being used for the performance of the recall, a copy of the claim is required, and it should be submitted to service@alliancerv.com for review and processing. The allotted time for the recall to be performed is .8 hrs.

Please contact Alliance RV with any questions – dealersupport@alliancerv.com or 574-226-0140 – Option 2.