



Dealer

Address

SAFETY RECALL NOTICE

June XX, 2026

Re: Safety Defect Recall Notification 26V333

Dear Dealer

WHAT IS BEING RECALLED:

Coach and Equipment Mfg. Corp. has decided that a safety defect exists in certain Coach and Equipment Phoenix and Metrolite model buses built between August 1, 2025, and May 22, 2026, that were installed with certain QSTRAINT retractor products. Accordingly, a recall to address this issue is being initiated effective May 26, 2026. There are 634 Phoenix and 43 Metrolite model buses involved in this recall.

Affected QSTRAINT Products:

QSTRAINT QRT-360 wheelchair restraints
Manufactured between: August 1, 2025 – May 22, 2026
Model Numbers QRT-360
Part Numbers: Q011002

WHY IS IT BEING RECALLED:

The retractors in the affected restraints may fail to lock, preventing proper wheelchair securement. If this occurs while the vehicle is in motion, the unsecured wheelchair may shift, posing a safety hazard to occupants.

WHAT COACH AND EQUIPMENT MFG. / QSTRAINT WILL DO:

Owners will be notified by mail about this recall. Coach and Equipment in cooperation with QSTRAINT will supply free of charge replacement retractor products and instructions for identifying affected retractor products including information on how to get your free replacements.

WHAT YOU AS THE (DEALER) SHOULD DO:

You must check all the vehicles left on site using the QSTRAINT Service Bulletin (QRT-360). You also must contact QSTRAINT to get replacement retractor products for any found defective retractor products.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Please be reminded that it is a violation of Federal law for you to sell or lease the vehicles covered by this notification until this recall has been performed on these vehicles. Substantial civil penalties apply to violations of this law.



Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact QSTRAINT Toll Free 800-987-9987 or Coach and Equipment Mfg. Corp. Toll Free 800-724-8464.

Sincerely,
George D'Amato
Recall Administrator