

◀ IMPORTANT UPDATE ▶

The attached Dealer Letter has been updated. Refer to the details below.

DATE	TOPIC
5/22/2026	<ul style="list-style-type: none">Removed rental opcodes. More rental will be added soon.
5/20/2026	<ul style="list-style-type: none">Recall amended to include certain 2024 Tundra
11/7/2025	<ul style="list-style-type: none">Added TAS Case Instructions

The most recent update in the attached Dealer Letter will be highlighted with a red box.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.



SAFETY RECALL 25TA14 *(Interim Notice 25TB14)*

Certain 2022 -2024 Model Year Tundra
 Certain 2024 Model Year Tundra
 Engine May Stall During Driving
 NHTSA ID 25V767and 26Vxxx

STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.

Refer to Dealer Inventory Procedures section for more details.

On November 6, 2025, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain 2022-2024 model year Tundra vehicles.

On May 20, 2026, Toyota filed an additional Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA). The additional Defect Information Report (DIR) expanded the recall to include certain 2024 model year Tundra vehicles. NHTSA assigns a new recall identification number for this expanded population.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2023 - 2024 Tundra	Late December 2022 – Mid-February 2024	113,000	20
2022 – 2023 Tundra*	Late November 2021 – Late December 2022	30	0
2024 Tundra	Early February 2024 – Early August 2024	44,000	20

***These vehicles received repairs with affected service part engines.**

Condition

There is a possibility that certain machining debris may not have been cleared from the engine when it was produced. In the involved vehicles, this can lead to potential engine knocking, engine rough running, engine no start, and/or a loss of motive power. A loss of motive power while driving at higher speeds can increase the risk of a crash.

Interim Rental Available
Available, see instructions in the Service dept section below.

Owner Notification Date
Initial - Early January 2026
Additional - By Late July 2026

Remedy (Not Available)

Toyota is targeting to finalize the remedy in the next couple of months. Toyota then plans to contact customers directly in phases, generally based on vehicle age. In the meantime, owners with vehicles experiencing symptoms should contact their Toyota dealer.

If a vehicle comes in experiencing the recall condition, create a TAS case and contact your field staff representative for further information. Please see the instruction below on how to create the TAS case for vehicles experiencing the recalled condition:

1. Please create a documentation only TAS case.
 2. Please include Documentation only in the Diagnostic Steps Performed section of the case.
 3. Please include 25TB14 (TOYOTA) on a separate line in the Diagnostic steps performed.
- Case coding
 - Service category - Engine/Hybrid System
 - Section - Engine Mechanical
 - Sub-Component- Fluid Dip Stick
 - Condition - Design/Less than Expectation

If a vehicle has experienced the recall condition and is currently being repaired, contact your field staff representative for further information and direction before proceeding further.

Owner Notification

Mail

Initial: Toyota sent interim notices to owners in early January 2026.

Additional: Toyota will send interim notices to owners of the expanded vehicle population by late July 2026.

Toyota App

Vehicles involved in this Safety Recall will be visible in the Toyota App at time of announcement.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Toyota Newsroom pressroom.toyota.com.

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Service Department

Warranty Reimbursement Procedure

Loaner Vehicle or Alternative Transportation Reimbursement Procedure

If a vehicle owner is uncomfortable driving their vehicle while we prepare the remedy, a loaner vehicle or alternative transportation can be claimed for \$60 per day.

Op Code	Description
25TB14V1	Vehicle Rental 1-30 Days
25TB14V2	Vehicle Rental 31-60 Days
25TB14V3	Vehicle Rental 61-90 Days
25TB14V4	Vehicle Rental 91-120 Days
25TB14V5	Vehicle Rental 121-150 Days
25TB14V6	Vehicle Rental 151-180 Days
25TB14V7	Vehicle Rental 181-210 Days
25TB14V8	Vehicle Rental 211-240 Days

NOTE:

- Rental invoice *MUST* be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.
- Rentals that exceed the maximum allowable daily rate will require DSPM authorization per the Toyota Transportation Assistance Policy (TTAP).
- Rental claims for this recall are required to be filed every 30 days by the dealer. Claim filing must be filed in sequential rental opcode order based on the number of days that a customer has been in a rental vehicle.

Sales Department

New Vehicles in Dealership Inventory

There are approximately 20 vehicles in new dealer inventory as of November 4, 2025.

The expanded recall vehicle population includes approximately 20 Tundra vehicles in new dealer inventory as of May 20, 2026.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements at 60-day intervals. Toyota reserves the right to withhold or charge-back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE:

- ***New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.***
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Inspection Reminder Mirror Hang Tags for Covered Vehicles in New Dealer Stock

To easily recognize vehicles involved in this Safety Recall, each dealership should utilize Inspection Reminder Hang Tags. Inside the vehicle's glove box are stickers containing the VIN. Apply one of these stickers to the hang tag and install the hang tag in the vehicle. A sample copy of the Inspection Reminder Hang Tag has been included for your reference.



NOTE: Dealerships can order hang tags from the Material Distribution Center (MDC).

Part Number	Description	Quantity
00411-140003	Inspection Mirror Hang Tag	25 Per Pack

[Policy for TCUV, Pre-Owned Vehicles and Rent a Toyota](#)

Frequently Asked Questions

Q1: What is the condition?

A1: There is a possibility that certain machining debris may not have been cleared from the engine when it was produced. In the involved vehicles, this can lead to potential engine knocking, engine rough running, engine no start, and/or a loss of motive power. A loss of motive power while driving at higher speeds can increase the risk of a crash.

Q2: What is Toyota going to do?

A2: Toyota is targeting to finalize the remedy in the next couple of months. Toyota then plans to contact customers directly in phases, generally based on vehicle age. In the meantime, owners with vehicles experiencing symptoms should contact their Toyota dealer.

Q2a: What if I am experiencing the recalled condition and the remedy is not yet available?

A2a: If the customer experiences the warning signs or symptoms, they are advised to please stop the vehicle when it is safe to do so and then contact a Toyota dealer for assistance.

Q3: Which and how many vehicles are covered by this Safety Recall?

A3: There are approximately 157,000 vehicles covered by this Safety Recall.

Model Name	Model Year	Production Period
Tundra	2023 - 2024	Late December 2022 – Mid-February 2024
Tundra*	2022 - 2023	Late November 2021 – Late December 2022
Tundra	2024	Early February 2024 – Early August 2024

*A small number of vehicles received repairs with affected service part engines.

Q3a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A3a: Yes, there are certain 2022-2024 Lexus LX 600 and 2024 GX 550 vehicles covered by this Safety Recall. The vehicles in the expanded population filed on May 20, 2026 did not include any Lexus models.

Q4: *Are there any warnings that this condition exists?*

A4: There may be a knocking noise from the engine, the engine may run rough, or it may not start.

Q5: *What if I previously paid for repairs related to this Safety Recall?*

A5: Reimbursement consideration instructions will be provided in the owner letter.

Q6: *How does Toyota obtain my mailing information?*

A6: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q7: *What if I have additional questions or concerns?*

A7: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Pre-Owned Vehicles in Dealer Inventory

Toyota typically requests that dealers **NOT** deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, until remedy parts are available, delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Rent a Toyota & Service Loaners

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Customer Reimbursement

Reimbursement consideration instructions will be included in the owner letter.