

- [26-01-048H - Forward Collision Avoidance \(FCA\) Logic Improvement \(Recall 302\)_\(posted 05.19.26\).pdf](#)
- [Recall 302 - FCA Update - Dealer Notification \(Remedy Available\)_\(posted 05.19.2026\).pdf](#)

Hyundai Motor America (HMA) has launched Remedy Available for Recall 302: Front View Camera Forward Collision Avoidance (FCA) Logic Improvement.

A "stop sale" has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Recall Description:

Certain Tucson (NX4, NX4A, NX4M), Tucson Hybrid (NX4 HEV), Tucson Plug-in Hybrid (NX4 PHEV), and Santa Cruz (NXT) vehicles' Forward Collision Avoidance (FCA) system may exhibit increased sensitivity to forward object proximity in certain driving scenarios due to the front camera software. This condition can result in FCA engagement earlier than the driver's expectation, potentially leading to sudden braking. Sudden braking may increase the risk of a rear-end crash with closely following vehicles.

Technical Service Bulletin (TSB) 26-01-048H provides instructions to perform a software update for the FCA system.

B. Affected Vehicles:

- VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

- 2025-26MY Tucson (NX4) produced 08/06/2024 – 12/30/2025
 - Built by Hyundai Motor Company ("HMC")
- 2025-26MY Tucson (NX4A) produced 07/16/2024 – 04/14/2026
 - Built by Hyundai Motor Manufacturing Alabama ("HMMA")
- 2025MY Tucson (NX4M) produced 06/05/2024 – 03/31/2025
 - Built by Kia Motors Mexico ("KMX")
- 2025-26MY Tucson Hybrid (NX4 HEV) produced 06/18/2024 – 03/26/2026
 - Built by HMC
- 2025-26MY Tucson Plug-in Hybrid (NX4 PHEV) produced 07/09/2024 – 03/23/2026
 - Built by HMC
- 2025-26MY Santa Cruz (NXT) produced 07/22/2024 – 04/01/2026
 - Built by HMMA

C. New Stock Vehicles at Dealers:

- 27,493 – Divided by region as noted below – 27,323 currently at dealers & 170 vehicle in-transit.

Recall 302 Dealer Stock				
Region	TUCSON (NX4A/NX4M/NX4)	TUCSON HYBRID (NX4 HEV)	TUCSON PLUG-IN HYBRID (NX4 PHEV)	SANTA CRUZ (NXT)
CE	2590	835	25	215
EA	3078	996	280	365
MA	2049	715	53	212
MS	1723	1389	370	129
SC	3427	488	47	389
SO	4530	490	6	428
WE	1332	1058	135	139
Total	18729	5971	916	1877

D. Campaign Document(s):

1. TSB 26-01-048H

a. Available on HyundaiDealerUSA.com > Service > HMA Tech Info > Campaign

2. Dealer Notification

a. Available on HyundaiDealerUSA.com > Service > HMA Tech Info > Service News

E. Action Required:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**
2. **Follow the TSB** for the service procedure to update the FCA software.
3. **Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.
Thank you for your patience and understanding.
Warranty Campaign Team
Hyundai Motor America