

[Recall 303 - Rear Suspension Fasteners – Dealer Notification \(No Remedy\)_\(posted 05.19.26\).pdf](#)

Hyundai Motor America (HMA) has launched Remedy Not Available for Recall 303: Rear Suspension Fasteners.

A "stop sale" has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Recall Description:

The rear suspension in the subject vehicles may have been assembled with insufficiently torqued fasteners, which can loosen over time and result in noise or vibration. If the vehicle is continuously operated under this condition without being addressed, the nut and/or bolt may detach from the vehicle over time and potentially reduce vehicle stability or control during operation. Loose or missing rear suspension fasteners can lead to loss of vehicle stability or control, increasing the risk of a crash.

B. Affected Vehicles:

- VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

- 2025MY IONIQ 5 (NEA EV) produced 12/10/2024 – 07/10/2025
 - Built by Hyundai Motor Group Metaplant America ("HMGMA")
- 2026MY IONIQ 9 (ME1A EV) produced 03/25/2025 – 07/23/2025
 - Built by HMGMA

C. New Stock Vehicles at Dealers:

- 4 – Divided by region & model as noted below.

Recall 303 Dealer Stock		
Region	IONIQ 5 (NEA EV)	IONIQ 9 (ME1A EV)
CE	0	2
EA	0	1
SC	0	1
Total	0	4

D. Campaign Document(s):

1. Dealer Notification

- a. Available on HyundaiDealerUSA.com > Service > HMA Tech Info > Service News

E. Action Required:

1. The remedy is currently in development. An update will be provided once additional information is available.
2. **NOTE:** HMA recommends that impacted customers be provided with a Service Rental Car until a remedy for this recall becomes available. If an SRC is unavailable, alternative transportation options—such as a third-party rental or rideshare—may be provided.

We appreciate your continued partnership and commitment to our Hyundai customers. Thank you for your patience and understanding.
Warranty Campaign Team
Hyundai Motor America