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Sent: Wednesday, May 27, 2026 10:52:08 AM

Subject: Curt Touring Coil Suspension Shock Bolt Safety Advisory 26-483



KEYSTONE

RECREATIONAL VEHICLE

SAFETY RECALL NOTICE

Safety Recall: US: **26V-313**

CAN: **2026-237**

Safety Advisory: 26-483

May 27, 2026

Keystone RV Company

SAFETY ADVISORY 26-483

Dear Keystone Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2025-2026 Alpine, 2024 Cougar, 2026 Montana, 2026 Walkabout Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall:

It has been decided that the vehicles in the recall population may have improperly torqued shock bolts. Improperly torqued shock bolts may damage or break the bolt if over-torqued and may vibrate loose if under-

torqued. Under certain conditions during travel, the vehicle may experience excessive bouncing or swaying with decreased stability, leading to an increased risk of a vehicle crash. The vehicles included in the recall are:

Models Included: 2025 Alpine

Serial Number Range: SE780149 - SE780337

Models Included: 2026 Alpine

Serial Number Range: TE780000 - TE780244

Models Included: 2024 Cougar

Serial Number Range: R2506425 - R2506425

Models Included: 2026 Montana 3100RL, 3900RK

Serial Number Range: T4700376 - T4700949

Models Included: 2026 Walkabout 22MAX, 26MAX

Serial Number Range: TD480000 - TD480329

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 26-483.

- **All recall-related parts are being shipped at NO CHARGE.**
- **For your convenience, no part order is required for this recall.**

- **Part kits for stock units are currently being shipped via next-day air.**
- **Tracking information is available through Key Express.**
- **Part kits will also be shipped directly to retail owners so they have them prior to their scheduled appointment.**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please click [here](#) for an updated copy of the Safety Advisory 26-483, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

Keystone RV Company

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada





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