



IMPORTANT SAFETY RECALL

NHTSA Recall No. 26V312

May 19, 2026

**Re: Safety Recall - 26V312 Q'Straint Wheelchair Securement Retractor
Model Year / Vehicle Affected: 2025-2026 Endera Shuttle Bus Vehicles**

To: All U.S. Endera Motors, LLC Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers, and Warranty Administrators.

On May 18, 2026, Endera Motors LLC (Endera) filed a Non-compliance Information Report (NCIR) with the National Highway Traffic Safety Administration (NHTSA) reporting to the agency 35 vehicles specifically identified as 2025 through 2026 model year distributed and sold Endera vehicles that may not conform to Safety requirements for Wheelchair Securement.

1. Description of the Condition:

Endera has determined that certain 2025-2026 Endera Shuttle Buses may have defective Wheelchair Securement Retractors. The root cause is a condition where the wheelchair securement retractor may not auto-lock as required. The retractor is part of the anchorage assembly. In the event of an accident, the wheelchair may not be held in place, increasing the risk of physical harm and danger to occupants during an emergency maneuver or crash.

2. Remedy:

Dealers are instructed to inspect all subject vehicles. Endera will provide replacement parts at no charge for vehicles discovered requiring replacement wheelchair securement retractors. Please reference the Technical Service Bulletin: TSB – 26-1001.

3. Customer Notification:

Endera does not have owner contact information and requests that the dealers provide owner contact information based on sales contract and registration data. Please provide the information listed for each VIN on the enclosed attachment:

- Owner Name
- Owner Address
- Owner Phone Number

PLEASE RETURN THIS LIST VIA EMAIL TO WARRANTY@ENDERACORP.COM

***** Endera is requesting dealers provide this information by May 29, 2026 *****

Owner Mailing Date

Endera plans to mail owner notification letters no later than June 19, 2026.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

If you have any questions or require additional assistance, contact Endera Warranty: warranty@enderacorp.com or by mail to:

Endera Motors, LLC
ATTN: Warranty Department
804 N. Pratt St.
Ottawa, OH 45875.

Press inquiries should be directed to Endera Public Relations: hello@enderacorp.com

Endera Motors LLC.