

May 19, 2026

IMPORTANT!

Subject: SAFETY RECALL: 26V296

Dear Valued Dealer,

Q'Straint, the supplier of wheelchair restraint retractors used in BraunAbility vehicles, has initiated a voluntary recall in accordance with the National Highway Traffic Safety Administration (NHTSA) for certain QRT Retractors.

As BraunAbility vehicles may have been equipped with these affected wheelchair restraint retractors, we have initiated a corresponding vehicle recall with NHTSA. This action is being taken out of an abundance of caution to ensure the continued safety of our customers and applies to all vehicles shipped with potentially impacted wheelchair restraint retractors between November 25, 2025 – May 5, 2026

To support this recall, BraunAbility will compensate dealers for 30 minutes of labor at your standard labor rate—15 minutes allocated for the inspection and 15 minutes for recall warranty claim submission.

Please refer to the service bulletins from Q'Straint for detailed inspection procedures. If any affected units are identified, follow the Q'Straint instructions to replace the impacted wheelchair restraint retractors.

- [Q'Straint Recall 26V296 QRT-360 Bulletin](#)

For more details about this correction, warranty claim submission process and labor time [view here](#).

We greatly value your partnership and thank you for your prompt attention to this matter. Your support is essential in helping us maintain the highest standards of safety and reliability for our customers.

Sincerely,
Rick Nelson
Director, Customer Care & Aftersales