



New Safety Recall Advanced Communication – 40D

FCA US LLC (FCA US) has announced a safety recall on certain 2019 through 2023 Model Year (KL) Jeep® Cherokee vehicles equipped with a two-speed Power Transfer Unit (PTU) (sales code DK4).

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a two-speed PTU which may fail internally. An internally failed PTU can cause an unexpected and unrecoverable Loss of Motive Power at any speed or rolling in PARK. A loss of motive power can cause a vehicle crash without prior warning. A vehicle that rolls in PARK can cause a vehicle crash without prior warning or injury to others outside the vehicle.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles. The remedy is under development. Dealers will be notified of the launch of this safety recall by way of established communication methods.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC