



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 26V-267
May 2026

«Name»

«Address»

«City» «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model years 2026 Jayco Granite Ridge and 2026 Entegra Coach Condor Class B motorhomes.

***Reason for
this recall***

The Timberline tempering mixing valve was not installed on the water heater for certain units, allowing the water from the heat exchanger to reach a temperature of 175 degrees. This situation could cause an injury.

***Recall
Remedy***

Jayco Inc. dealers will inspect and install the tempering mixing valve. The remedy will be free of charge and will take approximately .10 Hours for inspection or 1 hour if the inspection confirms that the Timberline tempering mixing valve needs installed.

***What we need
you to do***

Our records show the following unit is affected by this recall and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy to be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division