



May 28, 2026

## ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address an issue involving the high-pressure cross over fuel pipe in certain 2022-2026 MY Carnival vehicles manufactured from January 4, 2021 through November 20, 2025.

Due to a suspected production deviation, the high-pressure cross over fuel pipe nuts in the subject vehicles may loosen over time, resulting in a fuel leak. A fuel leak in the presence of an ignition source increases the risk of a fire, thereby increasing the risk of injury. Customers may experience a fuel smell and/or the illumination of the Check Engine Light (CEL).

In addition, the subject vehicles may be releasing air pollutants which exceed California and federal standards. These standards were established to protect the public's health and welfare from the dangers of air pollution.

Dealers will inspect the high-pressure cross over pipe for a fuel leak. If a leak is identified, dealers will replace the high-pressure cross over pipe with a new one. If no leak is identified, dealers will securely fasten the high-pressure cross over pipe nuts to Kia's factory specifications.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) during the week of May 28, 2026.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via <https://customercare.kiausa.com>. Kia will mail notices to the affected vehicle owners beginning on **June 2, 2026**.

**Also, enclosed are samples of the Vehicle Emissions Recall Proof of Correction ("POC") Card, Campaign Completion Label ("Label"), and information on how to access the list of affected vehicles on KDealer+. NOTE: The Proof of Correction Cards and Campaign Completion Labels are for California and S177 State dealers use only and can be ordered through the PDC. Please see the information below for specific state instructions.**

### For California Dealers ONLY

- The State of California has implemented the Registration Renew/Recall Tie-In Program that requires the completion of Emission Recalls prior to vehicle registration renewal.
- Be sure to provide a completed Emissions Recall Proof of Correction Card for each owner once the campaign repairs have been completed as this will serve as proof of completion during registration renewal. Instructions for filling out this card can be found in the TSB. The dealer is also required to affix a Campaign Completion Label under the hood of the vehicle.

### For Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, and Washington dealers ONLY:

The above-named states require that a completed Proof of Correction Card must be provided to each owner for use, if requested, for vehicle registration renewal. Instructions for filling out this card can be found in the TSB. The dealer is also required to affix a Campaign Completion Label under the hood of the vehicle.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department  
Enclosures