



Retailer Notification

Safety Recall 033G: Fuel Leak & Flare Nut Torque Inspection: Crossover Pipe (Remedy Available)

June 26, 2026

Document Topic	Date
• Technical Service Bulletin (TSB) 26-01-056G published on GMA Tech Info	06/26/2026



IMPORTANT: As required by federal law, retailers must not deliver new vehicles for sale or for lease to guests until all open recalls have been performed. Retailers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into guest use and whenever an affected vehicle is in the shop for any maintenance or repair.

To check vehicle specific recall applicability, access the “Vehicle Information” screen via WebDCS.

Recall Description

The crossover fuel pipe connecting the left and right fuel rails of the engines in the vehicles listed below may have been installed with retention fasteners that may gradually loosen over time. The retention fasteners were tightened with insufficient concentrations of torque stabilizer at the fuel rail connections during vehicle assembly, causing the retention (axial) force to diminish over time. A fuel pipe with loose connections could allow fuel to leak, increasing the risk of an engine compartment fire.

Applicable Vehicles (Certain)

- 2021-25MY G80 (RG3) equipped with 3.5T engines produced 07/25/2020 – 02/14/2025
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMT”
- 2023-25MY G90 (RS4) equipped with 3.5T engines produced 04/21/2022 – 02/10/2025
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMT”
- 2021-25MY GV80 (JX1) equipped with 3.5T engines & produced 07/27/2020 – 05/15/2025
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMU”
- 2022-23MY & 2025-26MY GV70 (JK1) equipped with 3.5T engines & produced 03/10/2021 – 03/10/2025
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMU”
- 2024-26MY GV70 (JK1A) equipped with 3.5T engines & produced 05/16/2023 – 01/29/2026
 - Built by Hyundai Motor Manufacturing Alabama (“HMMA”) – VIN prefix “5NM”

Remedy Information

Follow the service procedure outlined in **TSB 26-01-056G** to inspect and retighten the crossover fuel pipe, as necessary. If a fuel leak is found, the crossover pipe will be replaced and tightened to specification.

- **Recommended Service Technician Level and/or Requirements:** Genesis Elite (or higher)

Recommended Alternative Transportation:

A Service Valet or CVP 4.0 vehicle may be required based on the repair procedure duration/wait and any other additional work on the vehicle that may need to be addressed during the guest’s visit.



- ❖ A Courtesy Vehicle Program (CVP) 4.0 vehicle or Service Valet is expected to be provided to guests.
 - a. Please note that Service Valet is available to the original/subsequent owner for 3 years/36,000 miles ONLY.
 - b. A CVP 4.0 Vehicle can be offered with the opportunity for Daily Reimbursement (Please refer to CVP 4.0 Warranty/Campaign Rental Guidelines).

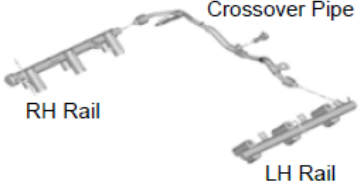
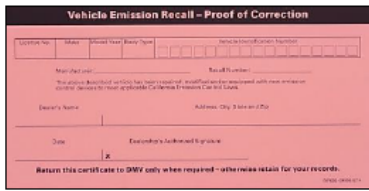
Other Key Notes

- All vehicles that complete this recall will require the application of an Emissions Label under the hood upon completion of the repair procedure. Please refer to TSB for details on application.
- A Proof of Correction card must also be provided to affected guests in applicable states. Please refer to the TSB for the list of required states.
- If an owner arrives at the retailer without an appointment, it is recommended that the retailer offer alternative transportation, if possible.

Parts Information

Refer to **TSB 26-01-056G** for the latest parts information.

- Inventory Management: Part number **35307-3NTA0QQH**
 - Campaign Parts Management (CPM): Retailers must submit their corresponding recall campaign claims to ensure minimal interruption when ordering additional parts.
- **Emissions Label (P/N NP001-GENEM)** – Retailers may order from facing PDC.
- **Vehicle Emission – Proof of Correction Card (NP050-09006)**: Retailers may order from their facing PDC.

Model	Part Name	Part Number	Figure	Remarks
G80 (RG3), G90 (RS4), GV70 (JK1, JK1A), & GV80 (JX1)	Pipe- Cross Over	35307- 3NTA0QQH		Qty: 1
	Emissions Label	NP001-GENEM		Apply to all vehicles regardless of state.
	Vehicle Emission Recall - Proof of Correction Card	NP050-09006		Order only for states: CA, CO, CT, DE, ME, MD, MA, MN, NJ, NV, NY, OR, PA, RI, VA, VT, WA

Special Service Tools Information

Refer to **TSB 26-01-056G** for tools information.

- Please note that a one-time shipment of two (2) tools from Snap-On has been sent to retailers for the start of this recall. The tools are expected to arrive to retailers **starting Friday, 06/26/26.**



- Additional tools are to be sourced by retailers commercially. Please refer to TSB for equivalent tool dimensions and specifications.

Warranty Information

Per **TSB 26-01-056G** (or latest version), this service procedure includes (reimbursement dependent upon model):

- 0.3 – 0.4 M/H: Fuel Leak & Torque Inspection at Crossover Pipe Flare Nuts **(No Leak)**; Tighten nuts & Emissions Label Application
 - Includes sublet for use of paint pen
- 0.7 M/H – 1.3 M/H: Fuel Leak & Torque Inspection at Crossover Pipe Flare Nuts **(Leak)**; Crossover Pipe Replacement & Emissions Label Application
 - Includes cross over pipe part reimbursement & sublet for use of paint pen
- **Digital Documentation:**
 - This TSB includes repair validation photos. Op times include VIN, mileage, and repair validation photo(s) as outlined in the Digital Documentation Policy.
 - **If no leak present** – the following photos are required: 1) tightened and marked left-hand and right-hand nuts at the crossover pipe and 2) emissions label application
 - **If leak present** – the following photos are required: 1) newly installed crossover fuel pipe and original one adjacent to new one and 2) emissions label application

Guest Talk Tracks:

1. For Guests on the phone:

*“I reviewed your vehicle for any open campaigns or recalls and found that there is an open recall for which a remedy is available. The recall provides instructions to inspect and retighten the crossover fuel pipe, as necessary. If a fuel leak is found, the crossover pipe will be replaced and tightened to specification. This service, of course, will be provided **at no cost to you**. Alternative transportation can also be arranged for you while the service is completed. Please let me know if I can assist you scheduling an appointment for this recall to be completed.”*

2. For Guests at a retailer in the service lane:

*“During your visit today, I found there is an open recall for which a remedy is available. The recall provides instructions to inspect and retighten the crossover fuel pipe, as necessary. If a fuel leak is found, the crossover pipe will be replaced and tightened to specification. This service, of course, will be provided **at no cost to you**. Alternative transportation can also be arranged for you while the service is completed. Please let me know if I can assist with getting this recall completed on your vehicle recall.”*

3. Guest concern with performance of vehicle:

“If you experience any concern(s) related to the performance of your vehicle or smell fuel odor, reach out to your nearest Genesis retailer for assistance. If you do not feel comfortable operating your vehicle until the remedy is completed, we can offer alternative transportation.”

Best Practice Checklist:

- **Reservation:** Has WebDCS been referenced for additional open campaigns or recalls?
 - ☐ Yes
 - ☐ **No** – Please ensure all open campaign(s)/recall(s) are identified and addressed.
- **Readiness:** Are all parts, tools, and equipment on-hand (as necessary) and ready to perform the repair procedure?
 - ☐ Yes
 - ☐ **No** – Please ensure the necessary parts, tools, and equipment are on-hand before any repair work.



- **Reception:** Has the guest provided their authorization to perform repairs?
 - ☐ Yes
 - ☐ **No** – Guest must be consulted and provide approval before proceeding with any repairs on their vehicle.
- Has the guest been informed of the expected repair duration and a timeframe for status updates?
 - ☐ Yes
 - ☐ **No** – Guest is to be informed of estimated repair duration and pick-up times after repairs are completed.
- Has the guest been offered alternative transportation?
 - ☐ Yes
 - ☐ **No** - If guests do not feel comfortable operating their vehicle until the remedy is completed, alternative transportation should be offered. Guests should also be offered alternative transportation if their vehicle needs to be kept overnight. In addition, a CVP may be required based on the repair procedure duration and any other additional work on the vehicle that may need to be addressed during the visit.
- **Repair:** Does the Technician meet the recommended training requirements to complete this campaign?
 - ☐ Yes
 - ☐ **No** – Please reference the “Remedy Information” section on page 1 and ensure a qualified technician performs the service procedure.
- **Return:** Ensure the guest’s contact information is up-to-date for follow-up conversations regarding their vehicle’s status.
 - ☐ Yes
 - ☐ **No** – Please ensure the guest’s latest information is accurately recorded in order to provide future updates.

Anticipated FAQs:

Q1: What is the issue?

A1: The crossover fuel pipe connecting the left and right fuel rails of the engines in the subject vehicles may have been installed with retention fasteners that may gradually loosen over time. The retention fasteners were tightened with insufficient concentrations of torque stabilizer at the fuel rail connections during vehicle assembly, causing the retention (axial) force to diminish over time.

Q2: What are the affected vehicles?

A2: Affected vehicles include the following:

- Certain 2021-25MY G80 (RG3) equipped with 3.5T engines produced 07/25/2020 – 02/14/2025
- Certain 2023-25MY G90 (RS4) equipped with 3.5T engines produced 04/21/2022 – 02/10/2025
- Certain 2022-23MY & 25-26MY GV70 (JK1) equipped with 3.5T engines & produced 03/10/2021 – 03/10/2025
- Certain 2024-26MY GV70 (JK1A) equipped with 3.5T engines & produced 05/16/2023 – 01/29/2026
- Certain 2021-25MY GV80 (JX1) equipped with 3.5T engines & produced 07/27/2020 – 05/15/2025

Q3: What is the safety concern?

A3: A fuel pipe with loose connections could allow fuel to leak, increasing the risk of an engine compartment fire.



Q4: Have there been any accidents or injuries?

A4: As of the date of the decision to conduct this recall (04/09/26), Hyundai North America Safety Office (“NASO”) is aware of 129 reports alleging the condition in the U.S. market and 3 reports in the Canadian market. There are no crashes, fires, or injuries related to the recall condition in the U.S. or Canada.

Q5: Will a Retailer Stop Sale or Port Hold be issued?

A5: Retailer: A Retailer “stop sale” has been issued in accordance with federal regulation for involved vehicles unsold at retailers.

Port: There are no impacted vehicles currently at the port.

Q6: What will be done during the recall service at the retailer?

A6: A All owners of the subject vehicles will be notified via first class mail with instructions to bring their vehicles to a Genesis retailer, where technicians will inspect and retighten the crossover fuel pipe, as necessary. If a fuel leak is found, the technician will replace the crossover pipe and tighten to specification. If no fuel leaks are found, the crossover pipe will be retightened to specification. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Genesis New Vehicle Limited Warranty. Additionally, Genesis will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on March 2, 2026.

Q7: When will owners be notified?

A7: Owners were previously notified in June 2026 via First Class Mail of a remedy in development. Owners will be re-notified by August 2026 via First Class Mail of a remedy available.

Q8: If a vehicle is registered in California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, New Jersey, Nevada, New York, Oregon, Pennsylvania, Rhode Island, Virginia, Vermont or Washington, what is additionally required?

A8: Due to those states adopting California emissions regulations, Genesis retailers will provide a “Proof of Correction” certificate as verification that this repair has been completed. It is critical that this remains with the vehicle’s records and is presented when registering, if requested.

Contact Reference:

Please see the following page for commonly referred to contacts. Thank you for your prompt attention to this important safety matter and continued commitment to our Genesis guests.



Key Contact Information		
Retailer Support	Contact Information	Description
Parts	1-844-436-6455 www.GenesisDealerUSA.com Parts > Mobis Parts Portal	Parts ordering hotline for retailers
Genesis Special Service Tools (SSTs) Support Special Service Tools Ordering	GenesisTools@gma.com 1-855-763-6630 GenesisTools@snapon.com	Questions or feedback on SSTs Ordering tools/equipment
Techline	1-800-325-6604	Vehicle Technical Support for Genesis
Warranty HELPLine	1-877-446-2922 warranty@gma.com	Warranty Claim questions for Genesis Retailers
Warranty Prior Approval (PA) Center	1-844-371-3808 pa@gma.com	Warranty Prior Approval (PA) Center for Genesis Retailers
Service Lane Technology (SLT) Xtime / AutoLoop / CDK	Support@xtime.com / 1-866-984-6355 support@autoloop.com / 1-877-850-2010	Assistance with SLT Appointment: • Appointment / Shop Capacity Management / Campaign Integration / OperationCodes
Customer Support	Contact Information	Description
Genesis Customer Care	1-844-340-9741 customer care@genesis motorsusa.com	For Genesis Customer Care, Connected Services and Roadside Assistance
Genesis Recall / Campaign Website	www.genesis.com/us/recall	Updated information for customers related to recall and service campaigns
Genesis Roadside Assistance	1-844-340-9742	Genesis Roadside Assistance
Key Reference Information		
Name	Source	
Service Valet Appointment Scheduling	www.GenesisdealerUSA.com > Resources > Document Library > Services > Service Valet > Xtime Service Valet Settings Guide	
Car Care Scheduling (Xtime) - Recall Appointment Notification	1. Log into Xtime 2. Under the menu at the top left, select 'CONFIGURE' 3. Under the dealership tab, click "EMAIL COMMUNICATION" 4. Slide the toggle to "ADVANCED" 5. Populate as many e-mails as desired in the "PARTS DESK"	
Parts – Campaign Parts Management (CPM) Procedure	As applicable; www.GenesisdealerUSA.com > Resources > Documents Library > Parts > Campaign Parts Management	
Courtesy Vehicle (CVP) Program	www.GenesisdealerUSA.com > Service tab > CVP Fleet Management	
Technical Service Bulletin (TSB)	www.GenesisdealerUSA.com > Service tab > Tech Info	
Uncompleted Campaign VIN Listing	A listing of vehicles is located on WEBDCS > SERVICE tab > select UNCOMPLETED CAMPAIGN VIN LISTING – Dealer Stock (New, SRC, CPO, etc.) and Retailed.	
Recall / Campaign Website	www.genesis.com/us/recall	
NHTSA Website	www.safercar.gov	



Appendix

Document Topic		Date
• Technical Service Bulletin (TSB) 26-01-056G published on GMA Tech Info		06/26/2026
• Remedy Not Available		04/10/2026