



Retailer Notification

Safety Recall 033G: High Pressure Fuel Crossover Pipe (Remedy Not Available)

April 10, 2026

Document Topic	Date
<ul style="list-style-type: none"> Remedy Not Available 	04/10/2026



IMPORTANT: As required by federal law, retailers must not deliver new vehicles for sale or for lease to guests until all open recalls have been performed. Retailers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into guest use and whenever an affected vehicle is in the shop for any maintenance or repair.

To check vehicle specific recall applicability, access the “Vehicle Information” screen via WebDCS.

Recall Description

The crossover fuel pipe connecting the left and right fuel rails of the engines in the subject vehicles may have been installed with retention fasteners that may gradually loosen over time. The retention fasteners were tightened with insufficient concentrations of torque stabilizer at the fuel rail connections during vehicle assembly, causing the retention (axial) force to diminish over time. A fuel pipe with loose connections could allow fuel to leak, increasing the risk of an engine compartment fire.

Applicable Vehicles (Certain)

- 2022-23MY & 25-26MY GV70 (JK1) equipped with 3.5T engines & produced 03/10/2021 – 03/10/2025
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMU”
- 2024-26MY GV70 (JK1A) equipped with 3.5T engines & produced 05/16/2023 – 01/29/2026
 - Built by Hyundai Motor Manufacturing Alabama (“HMMA”) – VIN prefix “5NM”
- 2021-25MY GV80 (JX1) equipped with 3.5T engines & produced 07/27/2020 – 05/15/2025
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMU”
- 2021-25MY G80 (RG3) equipped with 3.5T engines produced 07/25/2020 – 02/14/2025
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMT”
- 2023-25MY G90 (RS4) equipped with 3.5T engines produced 04/21/2022 – 02/10/2025
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMT”

Remedy Information

The remedy is currently under development, and additional information will be provided once it has been ready for release by GMA.

Recommended Alternative Transportation:

A Service Valet or CVP 4.0 vehicle may be required based on the repair procedure duration/wait and any other additional work on the vehicle that may need to be addressed during the guest’s visit.



- ❖ A Courtesy Vehicle Program (CVP) 4.0 vehicle or Service Valet is expected to be provided to guests.
 - a. Please note that Service Valet is available to the original/subsequent owner for 3 years/36,000 miles ONLY.
 - b. A CVP 4.0 Vehicle can be offered with the opportunity for Daily Reimbursement (Please refer to CVP 4.0 Warranty/Campaign Rental Guidelines).

Warranty Information

Warranty information will be updated once the remedy has been released.

Parts Information

- Parts information, if applicable, will be provided once a remedy has been released.

Guest Talk Tracks:

1. For Guests on the phone:

*"I reviewed your vehicle for any open campaigns or recalls and found that there is an open recall for which a remedy is not yet available. This recall involves the high pressure fuel crossover pipe in the subject vehicles, which may have been installed with fasteners that may gradually loosen over time. A fuel pipe with loose connections could allow fuel to leak, increasing the risk of an engine compartment fire. Genesis is conducting this recall to ensure the safety and quality of its vehicles for our customers. Once a remedy becomes available, you will be notified via First Class mail and instructed to bring your vehicle to a Genesis retailer to have the repair completed **at no cost to you**. If you do not feel comfortable operating your vehicle while the remedy is being developed, we can offer alternative transportation options."*

2. For Guests at a retailer in the service lane:

*"During your visit today, I reviewed your vehicle for any open campaigns or recalls and found there is an open recall for which a remedy is not yet available. This recall involves the high pressure fuel crossover pipe in the subject vehicles, which may have been installed with fasteners that may gradually loosen over time. A fuel pipe with loose connections could allow fuel to leak, increasing the risk of an engine compartment fire. Hyundai is conducting this recall to ensure the safety and quality of its vehicles for our customers. Once a remedy becomes available, you will be notified via First Class mail and instructed to bring your vehicle to a Hyundai dealer to have the repair completed **at no cost to you**. If you do not feel comfortable operating your vehicle while the remedy is being developed, we can offer alternative transportation options."*

3. Guest concern with performance of vehicle:

"If you experience any concern(s) related to the performance of your vehicle or smell fuel odor, reach out to your nearest Hyundai dealer for assistance. If you do not feel comfortable operating your vehicle while the remedy is being developed, we can offer alternative transportation."



Best Practice Checklist:

Reservation: Has WebDCS been referenced for additional open campaigns or recalls?

- Yes
- No** – Please ensure all open campaign(s)/recall(s) are identified & completed by the retailer.

Reception: Offer alternative transportation to guests.

- Yes
- No** – If guests do not feel comfortable operating their vehicle prior to the availability of the official remedy, alternative transportation should be offered. In addition, Courtesy vehicle or Service Valet (if applicable) may be needed based on any other additional work during the guest’s visit.

Return: Ensure the customer’s contact information is up-to-date for follow up conversations regarding remedy status.

- Yes
- No** – Please ensure you have the guest’s latest information available so you may reach out to him/her when the remedy is available.

Anticipated FAQs:

Q1: What is the issue?

A1: The crossover fuel pipe connecting the left and right fuel rails of the engines in the subject vehicles may have been installed with retention fasteners that may gradually loosen over time. The retention fasteners were tightened with insufficient concentrations of torque stabilizer at the fuel rail connections during vehicle assembly, causing the retention (axial) force to diminish over time.

Q2: What are the affected vehicles?

A2: Affected vehicles include the following:

- Certain 2022-23MY & 25-26MY GV70 (JK1) equipped with 3.5T engines & produced 03/10/2021 – 03/10/2025
- Certain 2024-26MY GV70 (JK1A) equipped with 3.5T engines & produced 05/162/2023 – 01/29/2026
- Certain 2021-25MY GV80 (JX1) equipped with 3.5T engines & produced 07/27/2020 – 05/15/2025
- Certain 2021-25MY G80 (RG3) equipped with 3.5T engines produced 07/25/2020 – 02/14/2025
- Certain 2023-25MY G90 (RS4) equipped with 3.5T engines produced 04/21/2022 – 02/10/2025

Q3: What is the safety concern?

A3: A fuel pipe with loose connections could allow fuel to leak, increasing the risk of an engine compartment fire.

Q4: Have there been any accidents or injuries?

A4: As of the date of the decision to conduct this recall (04/09/26), Hyundai North America Safety Office (“NASO”) is aware of 129 reports alleging the condition in the U.S. market and 3 reports in the Canadian market. There are no crashes, fires, or injuries related to the recall condition in the U.S. or Canada.

Q5: Will a Retailer Stop Sale or Port Hold be issued?

A5: Retailer: A Retailer “stop sale” has been issued in accordance with federal regulation for involved vehicles unsold at retailers.

Port: There are no impacted vehicles currently at the port.



Q6: What will be done during the recall service at the retailer?

A6: A All owners of the subject vehicles will be notified via first class mail with instructions to bring their vehicles to a Genesis retailer, where technicians will inspect and retighten the crossover fuel pipe, as necessary. If a fuel leak is found, the technician will replace the crossover pipe and tighten to specification. If no fuel leaks are found, the crossover pipe will be retightened to specification. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Genesis New Vehicle Limited Warranty. Additionally, Genesis will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on March 2, 2026.

Q7: When will owners be notified?

A7: Owners are planned to be notified via First Class Mail no later than June 8, 2026.

Contact Reference:

Please see the following page for commonly referred to contacts. Thank you for your prompt attention to this important safety matter and continued commitment to our Genesis guests.



Key Contact Information		
Retailer Support	Contact Information	Description
Parts	1-844-436-6455 www.GenesisDealerUSA.com Parts > Mobis Parts Portal	Parts ordering hotline for retailers
Genesis Special Service Tools (SSTs) Support Special Service Tools Ordering	GenesisTools@gma.com 1-855-763-6630 GenesisTools@snapon.com	Questions or feedback on SSTs Ordering tools/equipment
Techline	1-800-325-6604	Vehicle Technical Support for Genesis
Warranty HELPLine	1-877-446-2922 warranty@gma.com	Warranty Claim questions for Genesis Retailers
Warranty Prior Approval (PA) Center	1-844-371-3808 pa@gma.com	Warranty Prior Approval (PA) Center for Genesis Retailers
Service Lane Technology (SLT) Xtime / AutoLoop / CDK	Support@xtime.com / 1-866-984-6355 support@autoloop.com / 1-877-850-2010	Assistance with SLT Appointment: • Appointment / Shop Capacity Management / Campaign Integration / OperationCodes
Customer Support	Contact Information	Description
Genesis Customer Care	1-844-340-9741 customer care@genesis motorsusa.com	For Genesis Customer Care, Connected Services and Roadside Assistance
Genesis Recall / Campaign Website	www.genesis.com/us/recall	Updated information for customers related to recall and service campaigns
Genesis Roadside Assistance	1-844-340-9742	Genesis Roadside Assistance

Key Reference Information	
Name	Source
Service Valet Appointment Scheduling	www.GenesisdealerUSA.com > Resources > Document Library > Services > Service Valet > Xtime Service Valet Settings Guide
Car Care Scheduling (Xtime) - Recall Appointment Notification	<ol style="list-style-type: none"> 1. Log into Xtime 2. Under the menu at the top left, select 'CONFIGURE' 3. Under the dealership tab, click "EMAIL COMMUNICATION" 4. Slide the toggle to "ADVANCED" 5. Populate as many e-mails as desired in the "PARTS DESK"
Parts – Campaign Parts Management (CPM) Procedure	As applicable; www.GenesisdealerUSA.com > Resources > Documents Library > Parts > Campaign Parts Management
Courtesy Vehicle (CVP) Program	www.GenesisdealerUSA.com > Service tab > CVP Fleet Management
Technical Service Bulletin (TSB)	www.GenesisdealerUSA.com > Service tab > Tech Info
Uncompleted Campaign VIN Listing	A listing of vehicles is located on WEBDCS > SERVICE tab > select UNCOMPLETED CAMPAIGN VIN LISTING – Dealer Stock (New, SRC, CPO, etc.) and Retailed.
Recall / Campaign Website	www.genesis.com/us/recall
NHTSA Website	www.safercar.gov



Appendix

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<ul style="list-style-type: none">Remedy Not Available	04/10/2026