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Sent on	04	24	2026	Expires on	06	05	2026
From	Parts Operations, Campaign Group						
Subject	Parts return request: 77960-THR-A02/A12/A22						

Date: 4/24/2025

To: Honda Dealer Parts Manager

From: Parts Operations, Campaign Group

Subject: Parts return request: 77960-THR-A02/A12/A22: SRS UNIT (Related to 2018-2022 Odyssey SRS Unit Software Update Safety Recall)

Background:

On April 10, 2026, American Honda announced a stop sale and safety recall for certain 2018-2022 Odyssey vehicles. The SRS ECU contains incorrect deployment parameters for the side and side curtain airbags, which may cause inadvertent deployment when the vehicle encounters strong road impacts, such as driving over potholes, speed bumps, or road debris. Please reference service bulletin 26-055 for additional details.

Return Request:

To ensure proper repairs, American Honda has stopped the sales of all affected pre-countermeasured SRS Units. Effective immediately, all dealers that have inventory of the below part numbers are asked to stop selling/installing these parts and return them to American Honda using the return instructions below.

Return Request Affected Part Numbers:

Part Number	Description
77960-THR-A02	SRS UNIT
77960-THR-A12	SRS UNIT
77960-THR-A22	SRS UNIT

You must return all inventory of the part numbers listed in the tables above.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "Odyssey SRS Safety Recall" in the Remarks Section.
5. When approved, an "Authorization Return Document" via iN Inbox will be received.
6. Return above mentioned parts on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by May 22nd, 2026.

INTERACTIVE NETWORK

If your dealership incurs freight costs for parts return, please send the following information to obtain reimbursement to your Facing PC OAR Mailbox.

- Copy of Return Authorization Form
- Copy of the freight bill
- Freight Amount
- Comments: "Requesting freight reimbursement for RETURN REQUEST Parts"

Thank you,

American Honda Motor Co., Inc.

Parts Operations