



New Safety Recall Advanced Communication – 35D

FCA US LLC (FCA US) has announced a safety recall on certain 2025-2026 model year (DT) Ram 1500 Pickup, (DJ) Ram 2500 Pickup, (D2) Ram 3500 Pickup, (DD) Ram 3500 Cab Chassis, and (DP) Ram 4500/5500 Cab Chassis vehicles equipped with a 3.5" Instrument Panel Cluster (sales code JAK).

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some vehicles may have been built with a 3.5" instrument panel cluster (IPC) containing software that may cause the cluster to be inoperative at start up and/or while driving. Failure to display certain information, such as the BRAKE, Electronic Stability Control (ESC), and Tire Pressure Monitoring System (TPMS) warning lights and gear selection indicator, may cause a driver to operate a vehicle in a compromised condition, which can increase the risk of a crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) regulations, such as FMVSS 571.108; Lamps, Reflective Devices, and Associated Equipment, FMVSS 571.138; Tire Pressure Monitoring System and FMVSS 571.208; Occupant Crash Protection, in all affected vehicles and FMVSS 571.135; Light Vehicle Brake Systems, and FMVSS 571.126; Electronic Stability Control Systems for Light Vehicles in RAM 1500 pickups or FMVSS 571.105; Hydraulic and Electric Brake Systems, and FMVSS 571.102; Transmission Shift Position Sequence, in RAM 2500 and 3500 pickups and 3500, 4500, and 5500 cab chassis vehicles. Each FMVSS regulation requires various telltales and indicators. Vehicles with an inoperative IPC may not display required information.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to reprogram the IPC. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2026.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC