



Retailer Notification

Safety Recall 032G: Front Seat Belt Anchor Retainer Clip Installation (Remedy Available)

May 01, 2026

Document Topic	Date
<ul style="list-style-type: none"> Technical Service Bulletin (TSB) 26-01-042G published on GMA Tech Info 	05/01/2026



IMPORTANT: As required by federal law, retailers must not deliver new vehicles for sale or for lease to guests until all open recalls have been performed. Retailers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into guest use and whenever an affected vehicle is in the shop for any maintenance or repair.

To check vehicle specific recall applicability, access the “Vehicle Information” screen via WebDCS.

Recall Description

For certain G90 (RS4) vehicles, the front seat belt may not be properly secured to the seat frame due to a damaged snap-on anchor(s), which could increase the risk of injury to occupants in the event of a crash.

Applicable Vehicles (Certain)

- Certain 2023-26MY G90 (RS4) produced 04/21/2022 – 03/12/2026
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMT”

Remedy Information

Follow the service procedure outlined in **TSB 26-01-042G** to install the reinforcement clips on the snap-on seat belt anchors and if necessary, replace the front seat belt.

- Recommended Technician Certification/Requirements:** Genesis Specialist (or higher)

Recommended Alternative Transportation:

A Service Valet or CVP 4.0 vehicle may be required based on the repair procedure duration/wait and any other additional work on the vehicle that may need to be addressed during the guest’s visit.

- ❖ A Courtesy Vehicle Program (CVP) 4.0 vehicle or Service Valet is expected to be provided to guests.
 - Please note that Service Valet is available to the original/subsequent owner for 3 years/36,000 miles ONLY.
 - A CVP 4.0 Vehicle can be offered with the opportunity for Daily Reimbursement (Please refer to CVP 4.0 Warranty/Campaign Rental Guidelines).

Parts Information


Refer to **TSB 26-01-042G** for applicable parts and latest information.

- All retailers will receive a proactive shipment of the reinforcement clips (stoppers) for the start of the recall. This includes retailers with “New” vehicle inventory. **Parts are expected to arrive starting**



Saturday, 05/02/26.

- Inventory Management: Part number **88815-XX000QQH**
 - Campaign Parts Management (CPM): Retailers must submit their corresponding recall campaign claims to ensure minimal interruption when ordering additional parts.
- **Please refer to the Recall 032G Parts Bulletin for the latest information, posted on GenesisDealerUSA.com under ‘Parts’ > Reference Materials > Campaign & Recall Parts Bulletins**

Part Name	Part Number	Figure	Remarks
Stopper (Clip) – S/Belt	88815-XX000QQH		QTY: 2 per vehicle (clips sold in packs of 10)

Warranty Information

Per **TSB 26-01-042G** (or latest version), this service procedure includes:

- 0.3 M/H – front seat belt anchor clip installation (both sides)
- **Digital Documentation:**
 - This TSB includes repair validation photos. Op times include VIN, mileage, and repair validation photo(s) as outlined in the Digital Documentation Policy. Screenshots of the installed retainer clip are required. Additionally, screenshots of the faulty seat belt next to the new seat belt with the retainer clip installed are required if seat belt replacement takes place.

Guest Talk Tracks:

1. For Guests on the phone:

*“I reviewed your vehicle for any open campaigns or recalls and found that there is an open recall for which a remedy is available. The recall provides instructions to install reinforcement clips on the seat belt anchors and if necessary, replace the front seat belt. This service, of course, will be provided **at no cost to you**. Alternative transportation can also be arranged for you while the service is completed. Please let me know if I can assist you scheduling an appointment for this recall to be completed.”*

2. For Guests at a retailer in the service lane:

“During your visit today, I found there is an open recall for which a remedy is available. The recall provides instructions to install reinforcement clips on the seat belt anchors and if necessary, replace the front seat belt. This service, of course, will be provided at no cost to you. Alternative transportation can also be arranged for you while the service is completed. Please let me know if I can assist with getting this recall completed on your vehicle recall.”

3. Guest concern with performance of vehicle:

“If you experience any concern(s) related to the performance of the front seatbelts in your vehicle, reach out to your nearest Genesis retailer for assistance. If you do not feel comfortable operating your vehicle until the remedy is completed, we can offer alternative transportation.”

Best Practice Checklist

- **Reservation:** Has WebDCS been referenced for additional open campaigns or recalls?
 - Yes
 - No** – Please ensure all open campaign(s)/recall(s) are identified and addressed.



- **Readiness:** Are all parts, tools, and equipment on-hand and ready to perform the repair procedure?
 - Yes
 - No** – Please ensure the necessary parts, tools, and equipment are on hand before any repair work.

- **Reception:** Has the guest provided their authorization to perform repairs?
 - Yes
 - No** – Guest must be consulted and provide approval before proceeding with any repairs on their vehicle.

 - Has the guest been informed of the expected repair duration and a timeframe for status updates?
 - Yes
 - No** – Guests are to be informed of estimated repair duration and pick-up times after repairs are completed.

 - Has the guest been offered alternative transportation?
 - Yes
 - No** - If guests do not feel comfortable operating their vehicle until the remedy is completed, alternative transportation should be offered. Guests should also be offered alternative transportation if their vehicle needs to be kept overnight. In addition, a CVP may be required based on the repair procedure duration and any other additional work on the vehicle that may need to be addressed during the visit.

- **Repair:** Does the Technician meet the recommended training requirements to complete this campaign?
 - Yes
 - No** – Please reference the “Remedy Information” section on page 1 and ensure a qualified technician performs the service procedure.

- **Return:** Ensure the guest’s contact information is up-to-date for follow-up conversations regarding their vehicle’s status.
 - Yes
 - No** – Please ensure the guest’s latest information is accurately recorded in order to provide future updates.



Anticipated FAQ:

Q1: What is the issue?

A1: The front seat belt(s) in the subject vehicles may not be sufficiently attached to the seat frame due to a damaged snap-on anchor.

Q2: What are the affected vehicles?

A2: Affected vehicles include the following:

- Certain 2023-26MY G90 (RS4) produced 04/21/2022 – 03/12/2026
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMT”

Q3: What is the safety concern?

A3: An insufficiently attached seatbelt anchor can increase the risk of injury to occupants during a crash.

Q4: Have there been any accidents or injuries?

A4: As of the filing to NHTSA (04/06/26), Hyundai is aware of six (6) reports in the U.S. alleging the recall condition. There are no incidents, crashes, injuries, fires, or fatalities attributable to this condition in the U.S. or Canada.

Q5: Will a Retailer Stop Sale or Port Hold be issued?

A5: Yes for both, see below.

- **Retailer:** A Retailer “stop sale” has been issued in accordance with federal regulation for involved vehicles unsold at retailers.
- **Port:** A “hold” has been issued for all involved vehicles located at the ports and vehicles processing centers.

Q6: What will be done during the recall service at the retailer?

A6: All owners of affected vehicles will be notified via first class mail with instructions to bring their vehicles to a Hyundai dealer, where technicians will inspect, apply a reinforcement remedy to the snap-on lower seat belt anchor or if necessary, replace the seat belt assembly. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai’s New Vehicle Limited Warranty. Additionally, Hyundai will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on March 2, 2026.

Q7: When will owners be notified?

A7: Owners are planned to be notified via First Class Mail no later than June 5, 2026.

Contact Reference:

Please see the following page for commonly referred to contacts. Thank you for your prompt attention to this



important safety matter and continued commitment to our Genesis guests.



Key Contact Information		
Retailer Support	Contact Information	Description
Parts	1-844-436-6455 www.GenesisDealerUSA.com Parts > Mobis Parts Portal	Parts ordering hotline for retailers
Genesis Special Service Tools (SSTs) Support Special Service Tools Ordering	GenesisTools@gma.com 1-855-763-6630 GenesisTools@snapon.com	Questions or feedback on SSTs Ordering tools/equipment
Techline	1-800-325-6604	Vehicle Technical Support for Genesis
Warranty HELPLine	1-877-446-2922 warranty@gma.com	Warranty Claim questions for Genesis Retailers
Warranty Prior Approval (PA) Center	1-844-371-3808 pa@gma.com	Warranty Prior Approval (PA) Center for Genesis Retailers
Service Lane Technology (SLT) Xtime / AutoLoop / CDK	Support@xtime.com / 1-866-984-6355 support@autoloop.com / 1-877-850-2010	Assistance with SLT Appointment: • Appointment / Shop Capacity Management / Campaign Integration / OperationCodes
Customer Support	Contact Information	Description
Genesis Customer Care	1-844-340-9741 customer care@genesis motorsusa.com	For Genesis Customer Care, Connected Services and Roadside Assistance
Genesis Recall / Campaign Website	www.genesis.com/us/recall	Updated information for customers related to recall and service campaigns
Genesis Roadside Assistance	1-844-340-9742	Genesis Roadside Assistance

Key Reference Information	
Name	Source
Service Valet Appointment Scheduling	www.GenesisdealerUSA.com > Resources > Document Library > Services > Service Valet > Xtime Service Valet Settings Guide
Car Care Scheduling (Xtime) - Recall Appointment Notification	<ol style="list-style-type: none"> 1. Log into Xtime 2. Under the menu at the top left, select 'CONFIGURE' 3. Under the dealership tab, click "EMAIL COMMUNICATION" 4. Slide the toggle to "ADVANCED" 5. Populate as many e-mails as desired in the "PARTS DESK"
Parts – Campaign Parts Management (CPM) Procedure	As applicable; www.GenesisdealerUSA.com > Resources > Documents Library > Parts > Campaign Parts Management
Courtesy Vehicle (CVP) Program	www.GenesisdealerUSA.com > Service tab > CVP Fleet Management
Technical Service Bulletin (TSB)	www.GenesisdealerUSA.com > Service tab > Tech Info
Uncompleted Campaign VIN Listing	A listing of vehicles is located on WEBDCS > SERVICE tab > select UNCOMPLETED CAMPAIGN VIN LISTING – Dealer Stock (New, SRC, CPO, etc.) and Retailed.
Recall / Campaign Website	www.genesis.com/us/recall
NHTSA Website	www.safercar.gov



Appendix

Document Topic	Date
• Technical Service Bulletin (TSB) 26-01-042G published on GMA Tech Info	05/01/2026
• Remedy Not Available	04/07/2026