

TO: Pierce Dealer Network
FROM: Todd Miorin – Sr. Director - Product Safety & Reliability
Kristina Spang – Vice President, Aftermarket



DATE: April 2026
SUBJECT: Recall Notice: **NHTSA 26V217 / Pierce 74B344**

VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT

Pierce has determined that a defect which relates to motor vehicle safety exists in certain 2015-2026 Arrow XT, Enforcer, Impel and Velocity single rear axle 107' heavy duty steel ladder and 110' heavy duty steel platform trucks manufactured between June 1, 2015 and March 20, 2026. In uphill conditions, after the auto-level system has correctly set the truck onto its outriggers, a manual adjustment may cause the rear stabilizer to lose contact with the ground while the auto level system lamps continue to indicate a firm-on-ground condition, potentially increasing the risk of injury to personnel.

VEHICLES INVOLVED

The vehicles involved are Arrow XT, Enforcer, Impel and Velocity single rear axle 107' heavy duty steel ladder and 110' heavy duty steel platform trucks manufactured between June 1, 2015 and March 30, 2026. There is a total of 675 affected vehicles in the field.

Involved vehicles have been identified by Pierce job numbers and are listed on Pierceparts.com. Owner name and address data will enable dealers to follow up with owners involved in this campaign after Pierce has issued the customer notifications. Pierce has identified these vehicles based on build orders.

Customers can continue to keep their vehicles in service until the repair is completed. Until the repair is complete, a visual confirmation of the rear stabilizer being firm on ground must be completed prior to using the aerial device.

DEALER RESPONSIBILITY

All repairs will be carried out by an authorized Pierce service representative. However, it is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule a service appointment to update the vehicle's software. Please make sure the customer is aware the remedy will be provided by Pierce without charge.

It is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the defect has been remedied.

Thank you for your support and understanding. If you have any questions, please feel free to contact me at 920.573.2040, or Kristina Spang at 920.832.3683.

Sincerely,

A handwritten signature in blue ink that reads "Todd C. Miorin".

Todd C. Miorin

Sr. Director - Product Safety & Reliability