

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Safety Recall Initial Notification

April 10, 2026

Campaign #	NHTSA ID	Description	Check and Replace Drive Shaft
N/A	26V216	26P2195510	

Campaign Details

Total Recall Population	24,092	Model(s)/ Platform(s)	E-Class 4MATIC, S-Class 4MATIC (213, 238, 222, 217 platform)
Vehicles in Dealer Inventory	0		
Model Year(s)	2018-2020		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has decided that a defect exists in certain subject vehicles. In certain 4MATIC vehicles, increased wear of the universal joint on the drive shaft could occur. In this case, there could be a loss of lubricant at the universal joint, which in the further course of operation could lead to its fracture. As a result, the connection between the transfer case and the front-axle transmission would no longer be assured, and a loss of propulsion without warning cannot be ruled out. As a result, the risk of a crash could increase.		
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will inspect drive shaft on the affected vehicles and replace as necessary.		
Remedy	The remedy part(s) is not available at this time.		
Launch Date	Affected VINs will be flagged in VMI as "PENDING" on Friday, April 10, 2026. The campaign will be visible on the www.NHTSA.gov website and may generate questions from customers.		
Approximate Customer Notification Date	Friday, May 29, 2026 Final customer letter can be found at MBUSA.com/recall or NHTSA.gov at the time of mailing.		

Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN" and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

Additionally, given this notice, it is a violation of federal law for car rental companies to rent vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.

