



VOLKSWAGEN DEALER COMMUNICATION

Advance Notice – Compliance Recall 90Z5 / Instrument Cluster

This notice is for: All Dealer Personnel

Date: March 27, 2026

Issue: A software error may cause the instrument cluster to fail to display required information at vehicle start-up, including vehicle speed, engine speed (RPM), gear/mode indicators, and warning telltales. In this condition, the instrument cluster does not comply with regulatory requirements. Warnings, telltales and gauges that don't display could increase the risk of a crash.

Precautions: The failure occurs at vehicle start-up and is readily noticeable to the driver (as a blank instrument cluster). Customers with vehicle concerns are advised to contact an authorized Volkswagen dealer to have the concern diagnosed.

- Repair:**
- REPAIR NOT YET AVAILABLE
 - Until the recall remedy becomes available, dealers should diagnose customer vehicle concerns and perform repairs, if needed, following existing repair procedures. This work cannot be billed/claimed against the recall.
 - Dealers and owners will be notified in writing once the remedy is available.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	JETTA	39,081
USA	2025	2025	TAOS	36,242
CAN	2025	2025	JETTA	4,519
CAN	2025	2025	TAOS	3,521

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes: IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

USA Dealers - New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Canada Dealers – New Vehicles in Dealer Inventory: Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

All Dealers - Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.