



BENTLEY

Bentley Bulletin

Aftersales

26-048

April 14, 2026

To: Parts & Service, Sales & Marketing

Subject: RECALL CAMPAIGN – Bentley Bentayga Incorrect Information on Tire Placard (RE26/05)

This letter is to initiate a recall campaign to replace the tire information placard, fitted to the driver side door aperture, on specific Bentayga vehicles manufactured between September 2024 and July 2025.

This letter will provide you with all of the information to explain why this recall is being initiated, the actions you are required to take and provide you with the appropriate administrative details.

Bentley has identified that the incorrect tire information placard may have been fitted to a single specification of Bentayga vehicles. The affected vehicles are 25MY Bentayga's, fitted with 22" summer tires, a spare wheel and the 4+1 seating specification.

Due to a production error these vehicles may have been fitted with a tire information placard that contains details of the 21" wheel and tire combination resulting in a non-compliance to FMVSS 110.

The tire information placard fitted to the affected vehicles may display the incorrect tire size and cold inflation pressures for the wheels fitted to the vehicle. This could cause owners to select the incorrect replacement tires or utilize incorrect cold inflation pressures, increasing the risk of a crash. Bentley Motors Limited is not aware of any complaints or accidents relating to this on customer vehicles but is undertaking this action as a precautionary measure.

Owners of affected vehicles have been notified in writing. Attached is a sample letter that has been sent directly to owners

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED.

DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Attached is a Bentley Technical Product Information (TPI) document, which details the procedure which must be followed exactly.

It is not necessary to contact us for authorization. We will take our records from your warranty claim which must be generated and submitted immediately upon completion of the work. You are reminded that claims for recalls cannot contain any other warranty repairs. The warranty code and repair time are quoted within the TPI.

Ensure all relevant dealership personnel are aware of this notice, so they are able to address customer questions. Contact your ASM if you require additional assistance. Please direct press inquiries to Erin Bronner at erin.bronner@bentley-usa.com

Sincerely,

Michael Coates
Director, Aftersales

IMPORTANT SAFETY RECALL



BENTLEY

DATE

Name

Address

Address

This notice applies to your vehicle,

Vehicle Identification Number (VIN): <<VIN>>

Model Year/Model: <<MODELYEAR MODEL>>

NHTSA: 26V181

Dear Name,

RE: SAFETY RECALL – Incorrect Information on Tire Placard (RE26/05)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Bentley Motors has decided that certain 2025 model year Bentley Bentayga vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 110 "Tire selection and Rims". Our records show that you are the owner of one of these vehicles.

What is the issue The tire information placard fitted may list the incorrect tire size and cold inflation pressures for the tires fitted to the vehicle at the time of first purchase. This could cause owners to select the incorrect replacement tires or utilize incorrect cold inflation pressures, increasing the risk of a crash.

What will we do? To correct this defect, your authorized retailers will replace the incorrect tire information placard with the correct version. This will take approximately 30 minutes to complete and will be completed free of charge.

What should you do? Please telephone your authorized Bentley dealer without delay to schedule a repair appointment. Your dealer has all the necessary instructions to perform this important safety repair to your satisfaction.

Precautions you should take We encourage all customers to arrange an appointment with their retailer as soon as possible.

Lease vehicles If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

BENTLEY MOTORS, INC.

1950 Opportunity Way, Suite 1500, Reston, VA 20190, U.S.A. Tel: + 1 800 777

IMPORTANT SAFETY RECALL



BENTLEY

Can we assist you further?

If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please telephone our dedicated Customer Service team at: 1 800-777-6923.

In the event your authorized Bentley dealer fails or is unable to remedy the defect free of charge within a reasonable time, you may also submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY:1-888-275-9171); or go to:

<http://www.nhtsa.gov>.

What if I no longer own the vehicle?

If you no longer own this vehicle, and have the address for the current owner, please forward this letter to the new owner within 10 days of receipt. If you don't know the new owner, please contact our Customer Services team at: 1 800-777-6923.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Yours Sincerely,

M. Coates

Michael Coates
Director, Aftersales

Field campaign

Topic	Tyre Label Replacement Bentayga SWB 25MY (RE26/05)
Market area	United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2081340/1
Campaign number	RD84
Note	
Type	
US code	

Vehicle data

Bentayga SWB

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2025	E		*	*	*

Documents

Document name
master.xml
re2605vinlist.pdf

Notes



Technical background

A small number of vehicles were equipped with tyre information placards that do not correspond to the wheel size installed on the vehicle. In affected cases, a 21" wheel placard was fitted to vehicles built with 22" wheels.

Replacement labels require fitting to affected vehicles.



Figure 1. Correct label Condition

Remedy

Label replacement must be conducted on all affected vehicles.

DO NOT remove the old label until the new label is available to be fitted

Customer notification

Customers of affected vehicles will be notified in writing by their Bentley retailer to arrange an appointment.

Please ensure that all affected vehicles are checked and repaired at the nearest opportunity, make a note of the required action on the workshop order before it is signed by the customer.

If it is omitted to perform the work required during a workshop visit, the customer should be notified immediately.

You should also pass on this information to your new and used car sales department so that affected vehicles are checked and repaired immediately.

Warranty accounting instructions

Warranty type: 710 or 790

Damage service number: RD84

Damage code: 00 99

Labour

Labour operation code: 44 05 41 00 (*Live on 30.04.2026, use 44 05 41 99 prior to this date*)

Time: 10 TU

Criteria: 01

Genuine parts

Part Number	Description	Quantity
36B.010.000.NE	Tyre Information Label – 22" Wheel application	1

Parts supply

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre

Parts despatch control

Not applicable

Questions and answers

What is the specific issue with the affected vehicles?

Due to a configuration error within the production facility the incorrect specification of tyre information placard may have been fitted to a singular specification of vehicle.

What repercussions does the fault have?

The tyre information placard fitted to the affected vehicles may display the incorrect tyre size and cold inflation pressures resulting in a non-compliance to FMVSS 110.

Are any other Bentley models affected?

No, this affects a specific number of Bentley vehicles only. The affected vehicles have been identified using manufacturing records.

Is this all new Bentley vehicles produced so far?

No. This affects 44 vehicles of a singular specification only, the rest are unaffected.

Is this connected to any other recall?

No.

Have you seen any reports on Bentley vehicles? Did it result in an accident/injury?

We are not aware of any reported complaints or accidents relating to this on customer vehicles.

What is the fix?

Bentley authorised retailers will remove the incorrect specification tyre information placard and replace it with the correct version.

Can customers continue to drive the cars?

Yes, however, we encourage customers to arrange an appointment with their retailer as soon as possible. When adjusting the tyre pressures, the relevant inflation pressures shown in the infotainment system should be used.

Do I have to make an appointment?

Yes, that's important. Customers need to contact their retailer immediately.

Vehicles affected

Which vehicles and how many are affected?

A single specification of Bentayga models built between 28th September 2024 to 15th July 2025.

What about cars built since that date?

Cars not included in the recall campaign have been fitted with the correct tyre information placard and are not affected.

Processes

Is this a global recall?

No. This affects 44 vehicles in the United States of America only.

Investigation

Why did you not take action sooner?

Once we identified the error, we immediately investigated the impact on the Bentayga, identified the affected vehicles, prepared our own retailer network and then informed authorities as soon as possible.

Why did you continue to sell cars even after you were notified of the problem?

When Bentley identified the error, we located and corrected any affected vehicles that were within the factory. The remaining vehicles had already been released from the factory.

Financial

How much will it cost to make the change?

There will be no charge to customers.

How much will it cost the business?

We would not disclose this type of information.

Repair instructions



Technical background

A small number of vehicles were equipped with tyre information placards that do not correspond to the wheel size installed on the vehicle. In affected cases, a 21" wheel placard was fitted to vehicles built with 22" wheels.

Replacement labels require fitting to affected vehicles.



Figure 1. Correct label Condition

Check

If the vehicle is not already listed as repaired in 'Repair history' (in Elsa Pro) Check the part number of the tyre pressure label

In the event that the campaign has not been applied (Not listed in Elsa pro and the correct label is not fitted), please carry out the required work in accordance with these instructions.

Genuine parts

Part Number	Description	Quantity
36B.010.000.NE	Tyre Information Label – 22" Wheel application	1

Work

Eligibility & Preparation

1. Check the currently fitted tyre placard on the driver's door B-pillar.
2. If the label indicates 21", proceed to replacement.

Label Removal & Installation



NOTICE

Removal of the old label requires the use of a suitable heat gun and a thin plastic spatula.

3. Using the heat gun and plastic wedge, slowly remove the original label.



Do not apply the heat gun directly onto the painted surface.

A metal scraper or screwdriver is not permitted as damage to the painted surface may occur.

4. Using a proprietary solvent and a lint free cloth, remove the left over adhesive from the body until completely clean.

5. Before fitment of the new label commences ensure the painted surface is completely dry.



CARE POINT: The adhesive on the label is extremely strong and cannot be reapplied once stuck to the surface.

6. Applying sufficient pressure, fit the new label in the same location as the previously removed label.

Identification

Once the applicable action has been conducted, the operative must submit a warranty claim as this will show the campaign action as complete within Elsa Pro "Repair history".

The presence of a updated tyre information label, identified by part number 36B.010.000.NE (22" wheel applications), confirms campaign completion.