



◀ IMPORTANT UPDATE ▶

The attached Dealer letter has been updated. Refer to the details below.

DATE	TOPIC
5/27/2026	Update repair opcode.

The most recent update in the attached Dealer Letter will be highlighted with a red box.



Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.



SAFETY RECALL 26LA04 (Remedy Notice)

Multiple Model and Model Years
 AWR Label May be Incorrect
 NHTSA Recall No. 26V179

STOP DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.
Refer to Dealer Inventory Procedures section for more details.

On March 24, 2026, Lexus Filed a Noncompliance Information Report (NCIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety (Noncompliance) Recall on Multiple model year, Multiple model vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2024-2025 GX550	Early April 2024 - Mid - September 2025	4,710	3
2025 NX350H	Early July 2024 - Early September 2024	10	0
2025 TX500H	Mid-June 2025	1	0
2025-2026 TX350	Early-August 2025 - Early-October 2025	10	0

Condition

The subject vehicles, which were equipped with accessories by Lexus, could have received a load carrying capacity modification label that does not meet the requirements of a federal standard and understates the weight of the added accessories. A vehicle which is loaded beyond its load carrying capacity may have an increased risk of crash.

Remedy

Lexus dealers will replace the load carrying capacity modification label with an updated one FREE OF CHARGE.

Tech Requirements LIC206A - Electrical Repair 1
Inspection/Repair Time Repair: 0.5
Parts Control at Launch N/A
Parts Replacement Rate N/A
Owner Notification Date Late May
Salvage Title Eligible Yes

Owner Notification

Mail

Lexus will notify owners by Late May 2026.

Head Unit Notification

Vehicle Head unit notifications will begin in early June 2026.

Lexus App

Vehicles involved in this Safety Recall will be visible in the Lexus App at time of announcement.

Guest Contacts

Guests may contact your dealership with questions regarding the Safety Recall. Please welcome them to your dealership and answer any questions that they may have. A FAQ is provided to ensure a consistent message is communicated.

Guest with additional questions or concerns are asked to please contact the Lexus Brand Engagement Center (1-800-255-3987) - Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Media Contacts

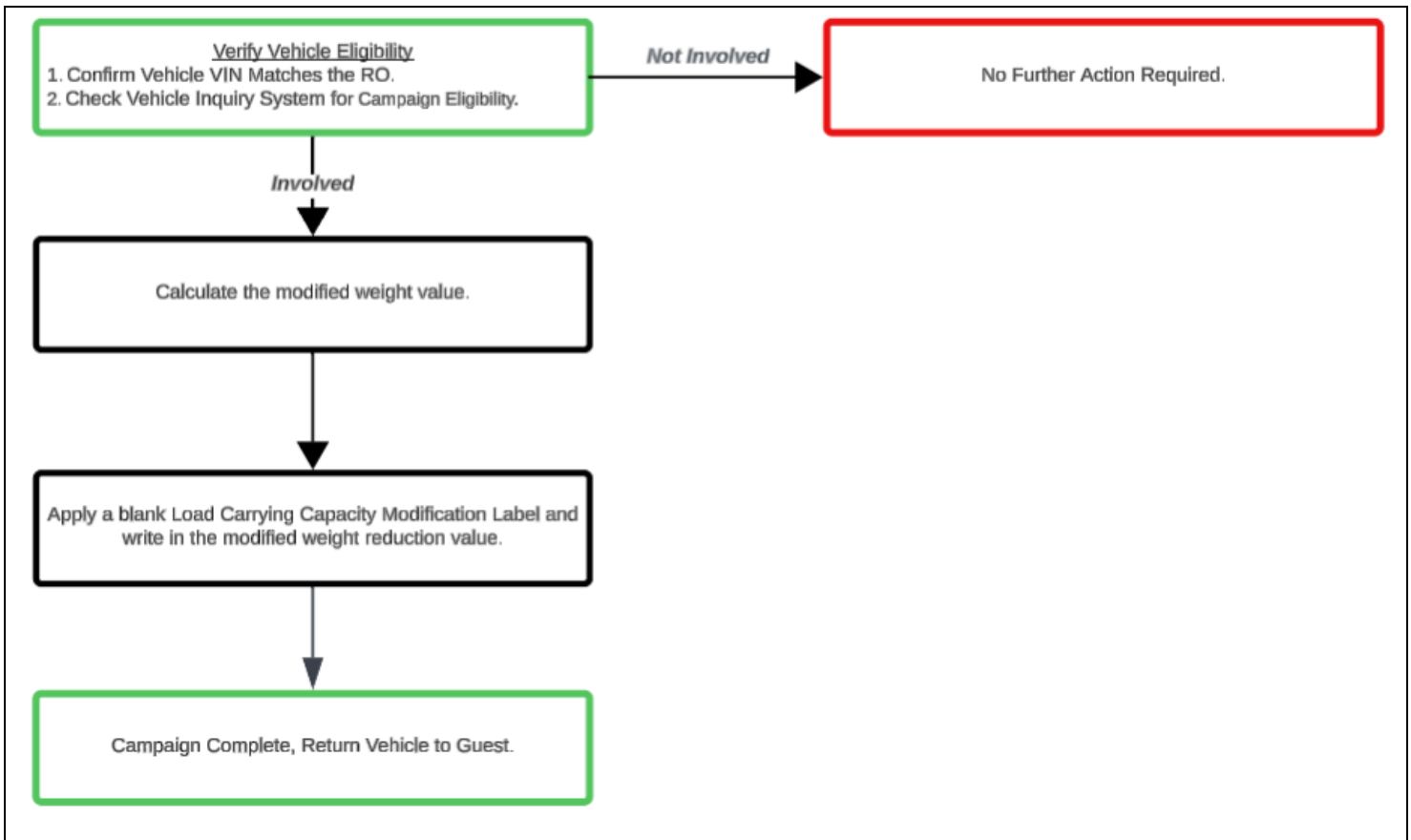
It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to pressroom.lexus.com.

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Service Department

Warranty Reimbursement Procedure



Op Code	Description	Flat Rate Hours
26LA04R1	Update and Affix Label	0.5

- The flat rate times include 0.1 hours for administrative cost per unit for the dealership.
- Lexus' usual guest care amenities apply to this Safety Recall and are subject to the guidelines published in the 'Lexus Warranty Policy and Procedure Manual and the Safety Recall, Special Service Campaign (SSC), and Limited-Service Campaign (LSC) General Services and Claim Filing Policies and Procedures' document on TIS.
 - Fill the guest's fuel tank (use sublet type GA).
 - Alternative Transportation at a maximum of 1 day and a maximum rate of \$55.00 per day while the vehicle is being remedied (use sublet type RT).
 - Pick-up and redelivery of the guest's vehicle (use sublet type DE).
 - Car wash (use sublet type CW).
 - Remote Repairs (use sublet type RR).

Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall dealer letter.

Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Lexus. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to have completed the following courses:

- LIC206A - Electrical Repair

Parts Department

Parts Information

Part Number	Description	Quantity
00107FMVSS	Load Carrying Capacity Modification Label	1*

*Note: Labels are in packs of 100 from the MDC.

Sales Department

New Vehicles in Dealership Inventory

There are approximately 3 vehicles in new dealer inventory as of March 20, 2024.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Lexus reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Lexus provides these flooring reimbursements within 30 days of remedy launch. Lexus reserves the right to withhold or charge-back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE:

- ***New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.***
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily. The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Frequently Asked Questions

Q1: *What is the condition?*

A1: The subject vehicles, which were equipped with accessories by Lexus, could have received a load carrying capacity modification label that does not meet the requirements of a federal standard and understates the weight of the added accessories. A vehicle which is loaded beyond its load carrying capacity may have an increased risk of crash.

Q1a: *Are there any symptoms/warnings that this condition exists?*

A1a: No, there are no symptoms/warnings that this condition exists.

Q2: *What is Lexus going to do?*

A2: Lexus dealers will replace the load carrying capacity modification label with an updated one FREE OF CHARGE.

Q3: *Which and how many vehicles are covered by this Safety (Noncompliance) Recall?*

A3: There are approximately 4,800 vehicles covered by this Safety (Noncompliance) Recall.

Model Name	Model Year	Production Period
GX550	2024 - 2025	Early April 2024 - Mid-September 2025
NX350H	2025	Early-July 2024 - Early-September 2024
TX500H	2025	Mid-June 2025
TX350	2025-2026	Ealy-August 2025 - Early-October 2025

Q3a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety (Noncompliance) Recall in the U.S.?*

A3a: Yes, Certain Crown Signia, Grand Highlander, Grand Highlander HV, Land Cruiser, RAV4 HV, Sequoia HV, Tacoma, Tacoma HV, Tundra and Tundra HV Vehicles are covered by this Safety Recall.

Q4: *How does Lexus obtain my mailing information?*

A4: Lexus uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q5: *What if I have additional questions or concerns?*

A5: If you have additional questions or concerns, please contact the Lexus Brand Engagement Center at 1-800-255-3987 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily. The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Pre-Owned Vehicles in Dealer Inventory

To ensure guest satisfaction, Lexus requests that dealers complete this Safety Recall on any used vehicles currently in dealer inventory that are covered by this Safety Recall prior to guest delivery. However, if the campaign cannot be completed (for example, due to remedy parts availability), delivery of a covered vehicle is acceptable if disclosed to the guest that the vehicle is involved in a Safety Recall.

Lexus expects dealers to visit <https://lexus-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Lexus and the dealer may use this information to contact the guest when the remedy becomes available. Keep the completed form on file at the dealership.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily. The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Lexus Certified Used Vehicle

The LCCertified policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a LCCertified until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

LCCS Service Loaners

Lexus requests that dealers remove all LCCS Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Claim Filing Accuracy and Correction Requests

It is the dealer's responsibility to file claims correctly for this Safety Recall. This claim filing information is used by Lexus for various government reporting activities; therefore, claim filing accuracy is crucial. If it has been identified that a claim has been filed using an incorrect Op Code or a claim has been filed for an incorrect VIN, refer to Warranty Procedure Bulletin [PRO17-03](#) to correct the claim.