



April 20, 2026

ATTENTION: ALL DEALER PRINCIPALS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to address an issue involving the power second-row seat assemblies in certain 2027 MY Telluride Hybrid (HEV) SX Prestige and X-Line SX Prestige vehicles equipped with the optional Executive Package and manufactured from February 2, 2026 through March 13, 2026.

The power second-row seat assemblies in the subject vehicles, which have an automatic power-folding (stow) and “one-touch” tilt-and-slide (walk-in) feature, may not detect obstructions and may continue to move if these features are used while an occupant is in the seat or is entering/exiting the rear of the vehicle, increasing the risk of injury.

All owners of the subject vehicles will be notified of the remedy program by first-class mail. The power second-row seat control unit will be updated with improved software by dealers or via an Over-the-Air (OTA) software update, when available, to enhance the operating logic of the automatic power-folding (stow) and “one-touch” tilt-and-slide (walk-in) features of the power second-row seats.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions, both of which describe the issue and information on how to access the list of affected vehicles. Kia will start mailing notices to the affected vehicle owners beginning on **April 20, 2026**.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures