



Terex Utilities

SAFETY NOTICE

NHTSA: 26V-167

SN-737

DATE: 3/12/26

REVISED:

TO: Owners, Users, Dealers, and Installers

Models Affected: Digger Derricks

SUBJECT: Pole Guide 450543 Plate Weldment

Issue:

The 450543 Plate Weldment attaching the pole guide arms to the pole guide tilt bracket may have an issue with weld quality on units built and replacement parts purchased from January 2019 to February 10, 2026. All plate weldments must be inspected for cracks and replaced if cracks are found. **If cracks develop the stud holding the pole guide arm can separate and allow the pole guide arm to fall. If the pole guide arm falls it can cause injury to ground personnel.**

Owner Action:

Owners and users must, within 10 days of receipt of this bulletin, perform the following:

1. Inspect for cracked welds as shown in Inspection Procedure below. If cracks are found, do not use the pole guide. Contact Terex Utilities as noted below.
2. Inspect the digger derrick pole guide plate weldment 450543 using the criteria below for weldments subject to this bulletin.

Affected Guide bars: (see Inspection Procedures below)

1. The top surface of the bar will have a grease zerk.
2. The grease zerk will be on the upper side above the pole guide arms not recessed.

Guide bars NOT affected: (See Pictures below)

1. Bars with a fillet weld on the bar side with the stud recessed below the surface of the bar.
2. The zerk is on the threaded nut side, or there is no zerk on either end of the pins.

3. Include inspection of 450543 Plate Weldment as part of the daily pre-shift inspection.

Contact Terex Utilities through your nearest TEREX Utilities dealer as shown on the web site, terexutilities.com, call Terex Utilities at 844-837-3948, or by email to utilities.warranty@terex.com to schedule replacement if cracks are detected in guide bars.

If you have sold a unit involved in this bulletin forward this bulletin to the new owner within 10 days and notify Terex of the serial number and contact information for the new owner.

Continued Use:

1. Inform the users of the content of this bulletin and the daily pre-shift inspection requirements. Include requirements to inspect prior to use and when greasing the part.
2. If no cracks are detected, user may continue to operate. Continue inspection as part of the daily pre-shift inspection, even if no cracks are detected.
3. If a crack is detected during the daily pre-shift inspection or when greasing, do not use the Pole Guides until the Plate Weldment is replaced.
4. Always follow Operation instructions; inspection and maintenance requirements as stated in the manuals.

What Terex Will Do:

Terex will provide a replacement plate weldment (Z1523) for parts which show a crack at no cost to the owner, for a period of 4 years from the issuance of this safety notice..

Dealers and Installers: A letter is being sent to owners of affected units and purchasers of replacement 450543 items. If affected units are in your area owners or TEREX Utilities may contact you to arrange for replacements.

Only Digger Derricks with pole guides or replacement 450543 parts in the date range above are involved. If the owner contacts you, call TEREX Utilities at 844-837-3948 for instructions and to arrange shipment of parts.

Terex will provide replacement 450543 Plate Weldment and reimburse at a labor flat rate allowance of \$125 for guide bar replacement if a crack is found for a period of 4 years from the issuance of this safety notice..

Important: Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE, West Building,
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236

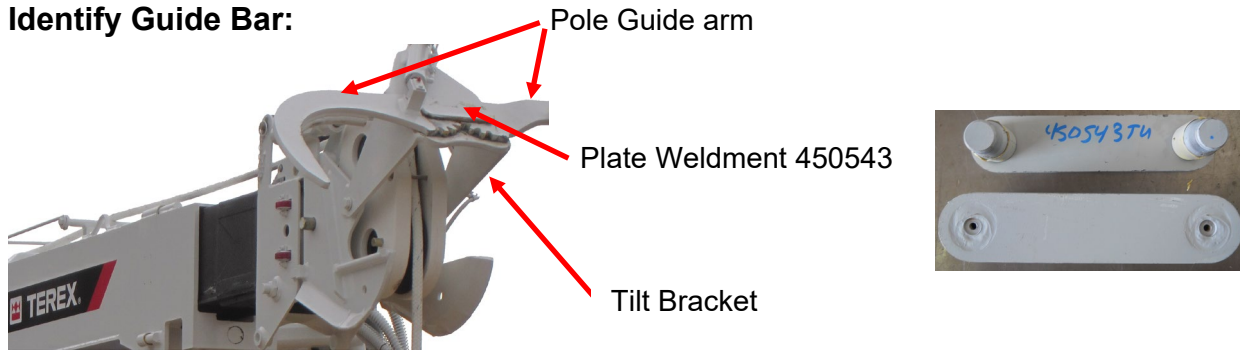
Terex and local industry standards (CSA and ANSI) requires that the purchaser of a Terex unit report to Terex the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. Use the Owner Update Form in the manual to update the owner status of any of your machines. Terex also asks the seller to provide the new owner information so if you require additional copies of this or have any questions, please contact TEREX Utilities at 1-844-837-3948.

Inspection procedure:

Affected Plate Weldment 450543, may be on machines which use these Pole Guide assemblies: 9143641, 618527, 608863, 494477, 491558, 488466, 483997, 481644, 479606, 479604, 469357, 464832, 463513, 458141, 479606HDG, 403186, or purchased as replacement parts.

The Plate Weldment is a wear items and, therefore, may have been purchased as replacement parts.

Identify Guide Bar:



Examples of cracks:



Bars not involved in Bulletin:

The following are not included in this bulletin but must still be inspected as part of the daily preshift inspection.

1. Weldments with a fillet weld around the pin and the top of the pin recessed below the surface of the bar.



Pin .25" below surface of plate

Fillet Weld around pin

Fillet weld around recessed pin

2. The zerk is on the threaded side next to the nut, or there is no zerk on either end of both pins.



Grease zerk on thread side

Grease zerk on thread side