

- [📄 26-01-031H-1 - BDC, PSU & AVN Software Updates \(Recall 296\)_\(posted 04.03.26\).pdf](#)
- [📄 26-01-036H - 3rd Row LH Seat Belt Buckle Wiring_\(Recall 297\)_\(posted 04.03.26\).pdf](#)
- [📄 HMA Parts Bulletin Recall 296 - USB Stick Allocation to Dealers \(posted 04.03.26\).pdf](#)
- [📄 HMA Parts Bulletin Recall 297 - Wire Extension Kit Allocation to Dealers \(posted 04.03.26\).pdf](#)
- [📄 RC296 Dealer Notification - BDC, PSU, & AVN Update \(Remedy\)_\(posted 04.03.2026\).pdf](#)
- [📄 RC297 Dealer Notification - 3rd Row LH Seatbelt Buckle Wire Inspection & Wiring Extension Install \(posted 04.03.26\).pdf](#)

A "stop sale" has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

Hyundai Motor America (HMA) has launched the following Recall Campaigns with Remedy:

1. Recall 296: BDC, Power Seat Unit (PSU) & AVN Software Update for Operation Logic Improvement

****This Safety Recall supersedes Interim Actions under Customer Satisfaction Campaigns P37/P37A****

A. Campaign Description:

Certain 2026MY Palisade (LX3) and Palisade Hybrid (LX3 HEV) vehicles are equipped with 2nd and 3rd row power seat assemblies that may not respond to contact with an occupant or object as intended during activation of certain powered seat function, including automatic power-folding (stow) function and the "one-touch" tilt-and-slide (walk-in) feature of the 2nd row power seat assembly. If contact with an occupant or object occurs without recognition during operation of these powered seat functions, there may be an increased risk of injury. **Technical Service Bulletin (TSB) 26-01-031H-1** provides instructions to update the Body Domain Controller (BDC), Power Seat Units (PSU), and Audio/Video/Navigation (AVN/ccNC) software to mitigate the risk of injury to occupants or objects.

***Over-the-Air (OTA):** This update can also be conducted via OTA. The customer can complete on his/her own if he/she has an active subscription to Hyundai Bluelink. A visit to the dealership is not required. **Deployment of the OTA to Bluelink customers is planned starting the week of 04/06/2026.**

B. Affected Vehicles:

- Certain 2026MY Palisade (LX3) vehicles produced 05/08/2025 – 02/12/2026 (Calligraphy & Limited Trims ONLY)
- Certain 2026MY Palisade Hybrid (LX3 HEV) vehicles produced 08/11/2025 – 02/12/2026 (Calligraphy & Limited Trims ONLY)

- VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

C. New Stock Vehicles at Dealers – Impacted by Recall 296 Stop Sale

18,192– Divided by region as noted below – 18,192 at dealers.

Region	Palisade (LX3)	Palisade Hybrid (LX3 HEV)
CE	2093	817
EA	1712	1093
MA	1507	560
MS	1837	971
SC	1838	683
SO	1808	282
WE	1379	1612
Total	12,174	6,018

D. Parts Information – Refer to Parts Bulletin for the latest information.

1. USB Sticks

- a. Each dealer has been shipped one (1) USB stick for the start of the recall. **They will begin arriving on Saturday, April 4th, 2026.**
- b. Inventory Management: Dealers must contact the Parts Help Desk (800) 545-4515 to order additional parts.

E. Campaign Document(s):

1. TSB 26-01-031H-1

- a. Available on Hyundaidealer.com > Service > HMA Tech Info > Campaign

2. Dealer Notification

- a. Available on Hyundaidealer.com > Service > HMA Tech Info > Service News

3. Parts Bulletin

- a. Available on Hyundaidealer.com > Parts > Documents Library > Reference Materials > Parts Bulletin

F. Action Required:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**
2. Follow **TSB 26-01-031H-1** for the service procedure to update the required software.
3. **Submit campaign claim** once the service procedure is completed.

2. Recall 297: 3rd Row LH Seat Belt Buckle Wire Harness Inspection & Wiring Extension Installation

A. Campaign Description:

In certain 2026MY Palisade (LX3) and Palisade Hybrid (LX3 HEV) vehicles with Limited and Calligraphy trims, the internal wiring within the 3rd row left-hand (driver side) seat belt buckles may become damaged due to excessive tension applied when the buckle is pulled. Damage to the buckle wiring can prevent detection of the seat belt latch status for the 3rd row driver side seating position. Unfastened seat belts could increase the risk of injury during a crash. **Technical Service Bulletin (TSB) 26-01-036H** provides instructions for inspecting the 3rd row LH seat belt buckle wiring, installation of a wiring extension and, if necessary, replacement of the seat belt buckle.

B. Affected Vehicles:

- Certain 2026MY Palisade (LX3) vehicles produced 05/08/2025 – 11/22/2025 ([Calligraphy & Limited Trims ONLY](#)).
 - Certain 2026MY Palisade Hybrid (LX3 HEV) vehicles produced 08/11/2025 – 11/17/2025 ([Calligraphy & Limited Trims ONLY](#)).
- VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.**

C. New Stock Vehicles at Dealers – Impacted by Recall 297 Stop Sale

10,096– Divided by region as noted below – 10,096 at dealers.

Region	Palisade (LX3)	Palisade Hybrid (LX3 HEV)
CE	1396	229
EA	1356	447
MA	1035	74
MS	1244	61
SC	999	169
SO	1411	96
WE	1176	403
Total	8,617	1,479

D. Parts Information – Refer to Parts Bulletin for the latest information.

1. Wire Extension Kit

a. Impacted dealers have been shipped parts to complete their affected stock units. **They will begin arriving on Friday, April 3rd, 2026. Attachment for dealers allocated is enclosed.**

b. Additionally, all dealers will receive 2 pieces. **These will begin arriving also on Friday, April 3rd, 2026.**

c. Inventory Management: Dealers are to submit claims as repairs are completed in order to be eligible for additional part orders.

E. Campaign Document(s):

1. TSB 26-01-036H

a. Available on Hyundaidealer.com > Service > HMA Tech Info > Campaign

2. Dealer Notification

a. Available on Hyundaidealer.com > Service > HMA Tech Info > Service News

3. Parts Bulletin

a. Available on Hyundaidealer.com > Parts > Documents Library > Reference Materials > Parts Bulletin

F. Action Required:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. Do not sell any vehicles identified with an open recall until remedy has been applied.

2. **Follow the TSB** for the service procedure to inspect the 3rd driver side buckle wiring and install the wire extension.

3. **Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

Warranty Campaign Team

Hyundai Motor America