

IMPORTANT SAFETY RECALL



FOREST RIVER

DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 26V154
FOREST RIVER ID: 210-2041
SERVICE CAMPAIGN: 001278

<<DEALERTNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

March 2026

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section-

This notice is sent in accordance with the requirements of the United States' *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that certain 2025-2026 Entourage E1C320LVC and E1C320LVI Class C Motorhome Recreational Vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 120, “Wheels and Rims – Other than Passenger Cars.” Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction, and our commitment to building great products are of the utmost importance to Forest River.

The designated Date range of production is 10/25/2024, through 2/9/2026.

WHAT IS THE DEFECT?

The vehicle has 8 seat belted positions whereas the Federal Placard indicates only 7 seat belted positions. Therefore, any Cargo Carrying Capacity ("CCC") calculations may be incorrect.

EVALUATION OF RISK:

An incorrect Cargo Carrying Capacity may lead to an operator overloading the vehicle, which may lead to a crash.

SERVICE PROCEDURE:

Dealership Service Department procedures can be found on Dealer Connect.

DEALER REPAIR CODES: Dealer Connect

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
26V154	RC-046-37-00-004816	PERFORM REMEDY	.40 HRS

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8602

The Recall shall be considered the utmost priority to remedy the 2025-2026 Entourage E1C320LVC and E1C320LVI Class C Motorhome in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2025-2026 Entourage E1C320LVC and E1C320LVI Class C Motorhome listed under this Recall.

If your dealership has already performed the remedy to 2025-2026 Entourage E1C320LVC and E1C320LVI Class C Motorhome, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2025-2026 Entourage E1C320LVC and E1C320LVI Class C Motorhome in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

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Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River
Office of Corporate Compliance