MACK TRUCKS
RECALL ALERT

Subject:	*Non-Compliance Recall SC0492 Starter Engagement with Transmission Selector in Gear*
Recall Number:	*SC0492*
Date:	
Applicable Markets:	☒U.S. ☒Canada ☒ Mexico ☐ Export

Description

Mack Terrapro (TE) vehicles equipped with proprietary transmissions and Vehicle ECU5 have an incorrectly set parameter to verify neutral condition is secured prior to allowing engine start. By allowing the starter to engage while the transmission is in gear these vehicles do not meet the requirements of FMVSS 102 S3.1.3 Starter interlock.
If the engine starter is activated while the transmission is engaged, the vehicle may exhibit unexpected movement, increasing the risk of a crash or injury.

Model and Model Years Affected

Certain *2022-2027 TE* model vehicles manufactured from *1/11/2021*, through *2/24/2026*.

Vehicle Quantities

880 vehicles (*775* US, *103* Canada and *2* Mexico)

Dealer Responsibilities

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal *3/18/2026*.
- Owner notification letters will be released on or before *5/10/2026*.
- Repair Instruction will be released once they are available.

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.

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