



March 9, 2026

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign regarding the rear center seatbelt anchor buckle in the following vehicles:

- Certain 2026 MY K4 Hatchback vehicles manufactured from October 31, 2025 through February 23, 2026
- Certain 2027 MY Telluride vehicles manufactured from January 2, 2026 through February 19, 2026

The rear center seatbelt anchor buckle in certain 2026MY K4 Hatchback vehicles and the third-row center seatbelt anchor buckle in certain 2027MY Telluride vehicles may not latch properly due to a manufacturing error by the supplier. A seatbelt anchor buckle that does not latch properly may not adequately restrain the occupant during certain collisions, increasing the risk of injury. Vehicle owners may experience difficulty with buckling the subject seatbelt anchor buckle.

Dealers will inspect and, if necessary, replace the subject anchor buckle assembly.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com during the week of **March 9, 2026**.

Enclosed you will find a copy of the Q&A Guide for recall questions which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via <https://customercare.kiausa.com>. Kia will mail notices to the affected vehicle owners beginning on **May 5, 2026**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department
Enclosures