

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Safety Recall Launch Notification

April 2, 2026

Campaign #	NHTSA ID	Description	Check and Correctly Install Bowden Cable Release Mechanism
2026030005	26V134	26P7296003	

Campaign Details

Total Recall Population	10	Model(s)/ Platform(s)	GLA (247 platform)
Vehicles in Dealer Inventory	0		
Model Year(s)	2026		
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain subject vehicles, the bowden cable on the release mechanism for one or more doors might not have been properly mounted. In this case, the bowden cable could detach. Thus, the affected door could no longer be opened from the inside which might increase the consequences of a crash.		
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the bowden cables on the doors of the affected vehicles and mount them correctly, if necessary.		
Remedy	The remedy is available and can be performed at this time.		
Launch Date	Affected VINs will be flagged in VMI as "OPEN" on Friday, April 2, 2026. The campaign will be visible on the www.NHTSA.gov website and may generate questions from customers.		
Approximate Customer Notification Date	Friday, April 17, 2026 Final customer letter can be found at MBUSA.com/recall or NHTSA.gov at the time of mailing.		
Warranty Claim Notice	Please note the campaign will close after the warranty claim has been submitted. This change can take at least one-day to reflect in NetStar VMI.		

Given this notice, it is a violation of federal law for a dealer to sell or lease any new vehicle in dealer inventory covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

- Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.
- Once the remedy is available, vehicles will be flagged as "OPEN" and Work Instructions will be available.
- As a matter of normal service process, please check for other repair measures that might be applicable to the vehicle(s).

Additionally, given this notice, it is a violation of federal law for car rental companies to rent vehicles covered by this notification until the vehicle has been repaired. Violations of federal law may result in civil penalties.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



Recall Campaign Bulletin



April 2026

TO: ALL MERCEDES-BENZ DEALERS

CAMPAIGN NO.	2026030005
CAMPAIGN DESC.	26P7296003
NHTSA ID	26V134
SUBJECT	Check and Correctly Install Bowden Cable Release Mechanism
MODEL(S)	GLA (247 platform)
MODEL YEAR(S)	2026
CAMPAIGN POPULATION	10

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

1. Always check for other open campaigns and perform them accordingly!
2. Review the entire campaign bulletin first, and perform the procedures exactly as described.

Order No. P-RC-2026030005

Recall Campaign Bulletin

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Model(s): 247

Primary Parts Information

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

Check/Test Procedure

1. Release door trim elements on front and rear doors

i The door trim elements are released but are not completely removed. **No electrical connectors are disconnected!**

For basic information, review WIS document **AR72.10-P-6575MFA** (front door) and **AR72.12-P-1011MFA** (rear door)

2. Check the bowden cable for the interior door opener (Figure 1, A) is correctly mounted in the crown clip (Figure 1, C) at the interior door release mechanism (Figure 1, B).

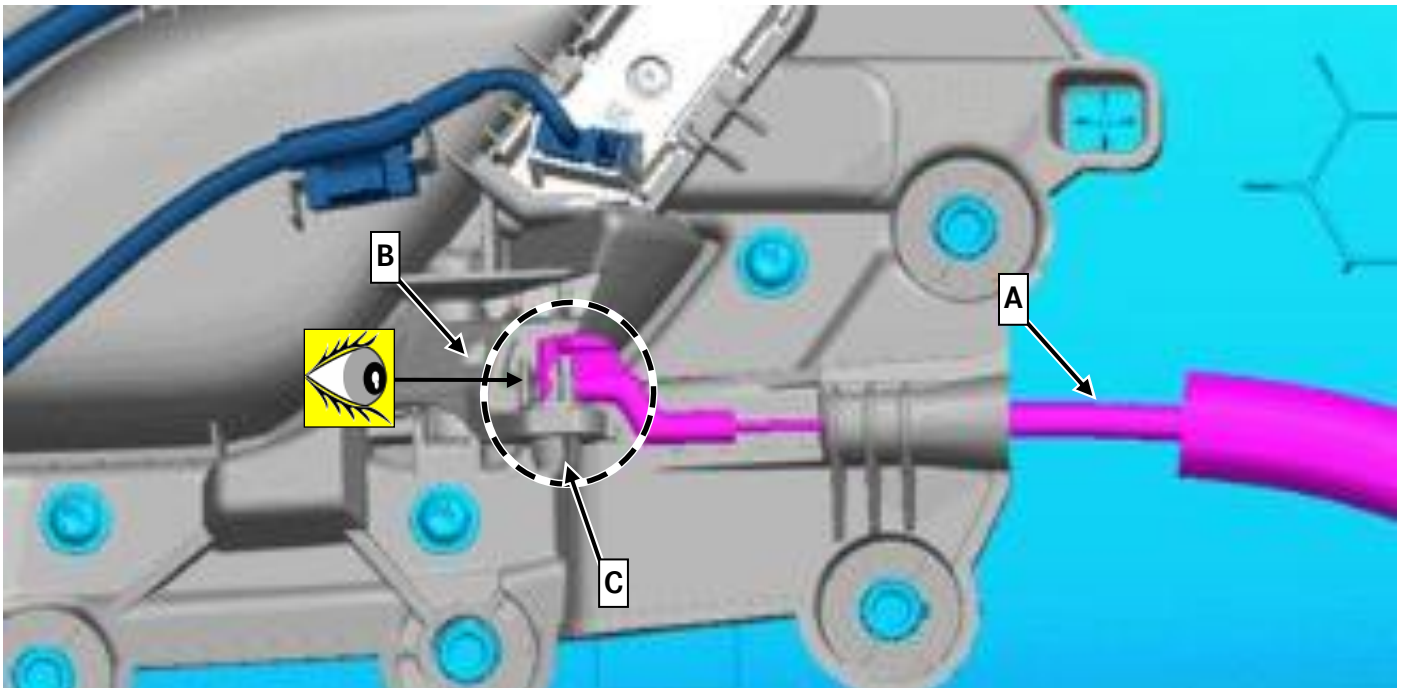


Figure 1

- a. If the bowden cable for the interior door handle is **correctly** hooked on and clipped into place:
 - Check all doors and then end the measure.
- b. If the bowden cable for the interior door handle is **not correctly** hooked on and clipped into place:
 - Perform **Work Procedure** for the affected interior door handle(s).

Model(s): 247

Work Procedure

1. Hook and clip the interior door handle bowden cable correctly into the crown clip (Figure 1, C).
i Check bowden cable and door lock for proper function.
2. Assemble in reverse order.

Warranty Information

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Damage Code	Operation Number	Description	Labor Time (hrs.)
72 960 03	11-1576	Check bowden cables of interior door lock handles on all 4 doors Includes: Release and fasten door trim elements	1.3
	11-1577	Correctly hook in bowden cables of interior door lock handle Includes: Hook and clip in 1-4 bowden cables	0.1

i **Note:** Always check XENTRY Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.