



Service Engineering Operations  
Customer Service Division

Ford Motor Company  
PO Box 1904  
Dearborn, Michigan 48121

March 5, 2026

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT:** **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice  
Safety Recall 26S09**  
Certain 2021-2024 Model Year Edge and 2021-2026 Bronco Vehicles  
Infotainment Screen Blank

**AFFECTED VEHICLES (U.S. Population Of Affected Vehicles 846,641):**

Vehicle	Model Year	Assembly Plant	Build Date Range
Edge	2021-2024	Oakville	August 14, 2020 through May 3, 2024
Bronco	2021-2026	Michigan	September 23, 2020 through February 10, 2026

Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

On some of the affected vehicles, customers may experience an unexpected black infotainment screen due to the Accessory Protocol Interface Module (APIM) temporarily shutting down when detecting high temperatures. When the temporary APIM shutdown occurs, customers lose the ability to display the rearview camera image while in reverse gear. A rearview camera that does not display an image while in reverse gear, can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

**SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

**A complete Dealer Bulletin including technical instructions will be provided to dealers for 2026 Bronco by March 27, 2026, Edge and 2021-2025 Bronco by April 27, 2026 when a remedy is available to support this safety recall.**

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

**OWNER NOTIFICATION**

Owners of record will be notified via first-class mail within sixty days, which may occur before remedy availability including repair instructions have been provided to dealers.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

**DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety recall. Please consult your legal counsel for legal advice.

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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